

Details for registration number : UIDAI/E/2024/0009482

Name Of Complainant	Balasubramanian R R GS AIBSNLREA
Date of Receipt	14/08/2024
Received By Ministry/Department	Unique Identification Authority of India
Grievance Description	
Unique Identification Authority of India >> Misc >> Any Other Case ----- This grievance relates to inability to download and install FaceAuthenticationRD in some brands and models of mobile phones. A detailed representation is enclosed.	
Current Status	Case closed
Date of Action	11/09/2024
Remarks	
Dear Resident, We regret any inconvenience you have experienced, below mentioned are the requirements for accessing Face RD application in any of the android devices. Incase if you are facing error with particular mobile model, kindly contact with the technical team of that company. a)Android 8.0 or above b)Ram 4GB above c)Min 500MB Free storage d)Camera resolution 5MP greater e)Download Aadhaar Face RD service app from google play store (Operates at Background only, not seen in app	
Officer Concerns To	
Officer Name	Sh. Mayank Jhingan (Deputy Director)
Organisation name	Unique Identification Authority of India
Contact Address	Unique Identification Authority of India, HQ 6th Floor, Bangla Sahib Road Behind Kali Mandir, New Delhi
Email Address	dd.lci-hq@uidai.net.in
Contact Number	01123478462
Print Close	