

Details for registration number : PMOPG/E/2022/0201044

Name Of Complainant	R R Balasubramanian AGS AIBSNLREA
Date of Receipt	29/07/2022
Received By Ministry/Department	Prime Ministers Office
Grievance Description	
This is a representation from AIBSNLREA requesting restoration of senior citizen concession in trains. Detailed representation is attached please.	
Current Status	Case closed
Date of Action	02/08/2022
Remarks	
Covid-19 Pandemic has adversely affected the financial condition of Railways. In spite of this challenge, Indian Railways has continued concession in fare to four categories of persons with disability, eleven categories of Patients and Students. However, cost of granting concessions weighs heavily on Railways, hence scope of extending concessions to all categories of passengers including Senior Citizens is not desirable.	
Officer Concerns To	
Officer Name	Neeraj Sharma (ED PM)
Organisation name	Executive Director Passenger Marketing
Contact Address	Railway BoardRail Bhavan
Email Address	edpm@rb.railnet.gov.in
Contact Number	23047114
Print Close	