

कार्यालय प्रधान महाप्रबन्धक/O/o Principal General Manager  
प्रचालन अनुभाग/Operation Section  
लखनऊ व्यापार क्षेत्र/Lucknow Business Area  
कैसरबाग टेलीफोन एक्सचेंज, लखनऊ /Kaiserbagh TE, Lucknow  
Tel. 0522-2201100



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

Letter No. OP/PGMTDLW/PG Cases/2021-22/

Dated: 27-02-2023

To,

AGM (PG)  
O/o CGMT UP (East)  
Lucknow

**Subject: Regarding reply of CPGRMS case filed by Sh. Balasubramanian R R**

Ref: CPGRMS case no DOPPW/E/2023/0004938 Dt 10/02/2023 regarding pending medical claim

Kindly find enclosed herewith the reply of CPGRMS case referred above, from concerned officer of Lucknow BA.

Enclosure: As above

**SDE (PG)**

Copy to: Sh. Balasubramanian R R Flat No.6, Second Floor, Subiksha Apt., 10/41,  
Sowrashtranagar 7th Cross Street, Choolaimedu Chennai



Connecting India

**भारत संचार निगम लिमिटेड**  
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**Office of the P.G.M. BA, Lucknow (U.P).**

No. BSNL/PGMTD-BA LKO/AO (P&L)/PG Cases/22-23/6

Dated 23.02.2023

To

S.D.E. (P.G)  
O/o PGMTD, BA-LKO,

**Subject** : Non- Reimbursement of medical claims for the treatment of chronic Illness - spouse of Shri Ambika Singh, Retd CAO.

**Reference** : Your email dated 14.02.2023 i.r.o Grievance registration no. DOPPW/E/2023/0004938 dated 10.02.2023.

With reference to your email on above cited subject as per available records it submitted as under :-

- **I.r.o. point no. 1**----- No comments.
- **I.r.o. point no. 2 & 3**---- All the bills of retiree which were as per rules have already been paid and no medical limit pending unutilized for payment as per his medical outdoor limit eligibility. If any bill is left for payment, detailed information of the same is required.  
As far as extension of outdoor limit is concerned, the matter is not related to this section.
- **I.r.o. point no. 4**----- No comments.

  
अधीक्षक (पेंशन एवं अवकाश)  
काठमण्डौ व्यापार क्षेत्र,  
हंसराज-लखनऊ