

Details for registration number : DOPPW/E/2021/03681

Name Of Complainant All India BSNL Retired Executives Association

Date of Receipt 02/02/2021

Received By Pensions and Pensioners Welfare
Ministry/Department

Grievance Description

In the attached representation, personal intervention of Secretary (Telecom) has been sought in the matter of undue harassment to a pensioner by Principal CCA, Tamilnadu. In this case, the affected pensioner Shri M Mathuramani, Retd Sr AO of Chennai Telephones has not been paid his provisional pension for the months of December, 2020 and January, 2021 for the reasons best known to Principal CCA, Tamilnadu. Moreover, the office of Principal CCA, Tamilnadu is yet to issue his PPO for his final superannuation pension- though Chennai Telephones, BSNL furnished all the required papers/documents in the month of December, 2020 itself. Because of the above stated unsympathetic attitude and whimsical action by the office of Principal CCA, Tamilnadu, the affected pensioner is now in great distress. In view of the above, the Association has requested Secretary (Telecom) for his kind intervention in the matter and direction to Principal CCA, Tamilnadu to immediately release the provisional pension for the past months to Shri M Mathuramani, Retd Sr AO and also issue the PPO for his final superannuation pension and make payment of his DCRG, CVP etc. without any further delay.

Current Status Case closed

Date of Action 15/02/2021

Remarks

The pension case has been processed and retirement gratuity paid to the pensioner on 03.02.2021 and PPO forwarded to CPPC SBI for effecting the monthly payment of pension at SBI Kilpauk Branch. A copy of the forwarding memo also endorsed the pensioner. Case closed.

Officer Concerns To

Officer Name Dr. R. Niranjana

Officer Designation CCA

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