

Details for registration number : DOPPW/E/2024/0063458

Name Of Complainant	R R BALASUBRAMANIAN GS AIBSNLREA
Date of Receipt	11/09/2024
Received By Ministry/Department	Pensions and Pensioners Welfare
Grievance Description	
This grievance is to be resolved by MTNL New Delhi and pertains to Delay in provision of paid FTTH connection under Plan 425 in lieu of disconnected RSTC which was working at the residence of Shri M.L.Malhotra, Retd Jt.DDG (IA), BSNL CO. A detailed representation is enclosed	
Current Status	Case closed
Date of Action	25/09/2024
Remarks	
MTNL Reply-Dear Sir, OB for FTTH connection has been issued vide no. 13881 dated 21.09.2024 and wiring is going to be done today itself. Case may kindly be cleared from PG Portal pl. Regards MTNL	
Officer Concerns To	
Officer Name	Sh. Pankaj Goyal (Director MOC PG)
Organisation name	Department of Telecommunications
Contact Address	Room No.605, 6th Floor Mahanagar Doorsanchar Bhawan Near Zakir Hussain College Old Minto Road New Delhi
Email Address	ddgpg-dot@nic.in
Contact Number	01123220537
Reminder(s) / Clarification(s)	
Reminder Date	Remarks
12/09/2024	Kindly expedite.
12/09/2024	Kindly expedite.