

Details for registration number : DHLTH/E/2023/0002755

Name Of Complainant	Balasubramanian R R GS AIBSNLREA
Date of Receipt	01/03/2023
Received By Ministry/Department	Health & Family Welfare
Grievance Description	
Health & Family Welfare >> CGHS Health Centres >> Suggestions ----- This suggestion is to be considered by the DG CGHS. The suggestion arises from Miserable situation where a BSNL Pensioner or his family member falls ill and requires indoor treatment after surrendering his BSNLMRS card but before getting a CGHS card. It is suggested to issue guidelines similar to the one issued vide DoH&FW F.No.12011/64/98-CGHS Desk-I/CGHS(P) dated 15.09.2011, in respect of BSNL absorbed pensioners drawing pension from Government of India. A detailed representation is attached.	
Current Status	Case closed
Date of Action	13/07/2023
Remarks	
It is a policy matter.	
Rating	<input type="text" value="1"/>
Rating Remarks	Thank you Sir. Our suggestion was only a change in policy, considering the grave difficulties faced by the BSNL Pensioner during the intervening period of surrendering BSNL Medical card and obtaining CGHS Card, in line with the already existing orders for treating the intervening period of a Government servant's retirement and date of obtaining CGHS card. We shall be thankful, if a policy decision is taken and orders issued, as instances of hospitalisation during the intervening period will be rare and the Government/CGHS will not stand to lose anything.
Appeal Details	
Appeal Number	DHLTH/E/A/23/0000884
Date of Receipt	14/07/2023
Appeal Text	Thank you Sir. Our suggestion was only a change in policy, considering the grave difficulties faced by the BSNL Pensioner during the intervening period of surrendering BSNL Medical card and obtaining CGHS Card, in line with the already existing orders for treating the intervening period of a Government servant's retirement and date of obtaining CGHS card. We shall be thankful, if a policy decision is taken and orders issued, as instances of hospitalisation during the intervening period will be rare and the Government/CGHS will not stand to lose anything.
Current Status	Under Process
Remarks	The complainant has filed an appeal. Appellate Authority may please see.
Officer Concerns To	
Officer Name	Dr. V. K. Sharma (Additional DDG)
Organisation name	CGHS Outside Delhi
Contact Address	Room No. 522- C- Wing, Nirman Bhawan, New Delhi-NewDelhi
Email Address	addghq.dl@cghs.nic.in
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