

BPO man conned pensioners, held

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New Delhi: A sales manager working in a BPO and his associates have been arrested for cheating retired government officials of lakhs by posing as income tax officers. They would lure their victims with promises of gifting them luxury cars as reward for filing returns on time and managed to extract the e-transaction passwords or debit card details.

"Devansh Rastogi and Prashant Verma were arrested from their hideout in Noida by a team led by additional CP Ashok Chand and DCP D K Gupta," joint commissioner (crime) Ravindra Yadav said.

Rastogi, who is a sales manager in a BPO in Noida, completed his graduation from Bareilly and joined the company two years ago. There he met an insurance agent identified as Santosh Kumar who provided him with contact details of the retired officials. He also contacted the customers whose insurance policies had expired and took their bank details on pretext of helping them avoid the hassle of renewing the policies. Prashant met Rastogi at the office and helped him convince the clients.

Prashant would impersonate three persons at a time by changing his pitch, tone and timbre, a senior police officer said. When he called on the retired officials, he posed as an income tax officer. They had also employed a woman to make calls to customers sound authentic, a police officer said.

The racket came to light when a complainant from east Delhi reported that he was fleeced of Rs 10 lakh by an insurance company based in Connaught Place. A case of cheating was registered and probe was initiated. The calls were traced to Noida and duo tracked down.

A search has been initiated for Santosh and the woman, police said.