

## Details for registration number : DOPPW/E/2022/20756

<b>Name Of Complainant</b>	R R BALASUBRAMANIAN AGS AIBSNLREA
<b>Date of Receipt</b>	26/06/2022
<b>Received By Ministry/Department</b>	Pensions and Pensioners Welfare
<b>Grievance Description</b>	
This is a representation from AIBSNLREA addressed to Secretary DoT, requesting him to ensure that the migration of pre-SAMPANN rollout BSNL pensioners is smooth and trouble-free and that no pensioner is harassed in the name of migration, by issuing suitable instructions to all CCAs.	
<b>Current Status</b>	Case closed
<b>Date of Action</b>	06/07/2022
<b>Remarks</b>	
As reported by field unit, Due care is being taken into consideration for the migration process of pensioners to SAMPANN. The grievance is closed. 	
<b>Officer Concerns To</b>	
<b>Officer Name</b>	Shri Pankaj Kumar (Deputy Director General PG)
<b>Organisation name</b>	Department of Telecommunications
<b>Contact Address</b>	Room No.612,6th Floor Mahanagar Doorsanchar Bhawan Near Zakir Hussain College Old Minto Road New Delhi
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