

Fwd: Pensioner grievance raised by registered pensioners association - AIBSNLREA

---

From: cpengrams-dppw (cpengrams-dppw@nic.in)

To: ddgpg-dot@nic.in

Cc: gensecaibsnlrea@yahoo.com

Date: Wednesday, April 3, 2024 at 04:33 PM GMT+5:30

---

Respected Madam/Sir,

I am forwarding this email dated 01.04.2024. It is therefore requested to kindly look into the matter and resolve the same expeditiously as per extant rules in a time bound manner under intimation to this department and the concerned pensioner about the action taken. Kindly do the needful action at the earliest.

सादर/ With regards,

CPENGRAMS CELL

पेंशन एवं पेंशनभोगी कल्याण विभाग/ Department of Pension & Pensioners' Welfare(DOPPW),  
कार्मिक, लोक शिकायत एवं पेंशन मंत्रालय /Ministry of Personnel, PG & Pension  
बी -विंग , ८वां तल , जनपथ भवन , जनपथ नई दिल्ली  
B-Wing, 8th Floor, Janpath Bhawan, Janpath, New Delhi-110 001  
DOPPW Toll Free No. 1800 -11 - 1960

---

**From:** "Dhrubajyoti Sengupta" <js-doppw@nic.in>

**To:** "cpengrams-dppw" <care.dppw@nic.in>

**Sent:** Monday, April 1, 2024 12:11:07 PM

**Subject:** Fwd: Pensioner grievance raised by registered pensioners association - AIBSNLREA

---

**From:** gensecaibsnlrea@yahoo.com

**To:** "Dhrubajyoti Sengupta" <js-doppw@gov.in>

**Sent:** Monday, April 1, 2024 11:22:52 AM

**Subject:** Pensioner grievance raised by registered pensioners association - AIBSNLREA

---

Sir,

Ours is an association of Retired BSNL Executives, registered under Pensioners Portal. We participated in the interactive meeting Secretary (Pension) had with registered pensioners associations, virtually on 21.3.2024.

We are submitting herewith a representation addressed to the Secretary (Pension), copy marked to Joint Secretary (Pension), regarding the pathetic situation a pensioner is in, due to deduction of huge amount of penalty by Income Tax department from the refund due to him, because of failure of BSNL authorities to pay the TDS recovered from his salary while he was in service, to the IT department. BSNL authorities refuse to acknowledge the enormity of the issue and are simply pushing the ball around, saying the data is not available with them, in spite of the pensioner submitting copy of Form 16 and Form 26AS for the period.

We request you to look into the grievance personally and cause appropriate directions to BSNL authorities so that the pensioner is relieved of his sufferings.

With kind regards,

-R R Balasubramanian, GS AIBSNLREA

--

Dhrubajyoti Sengupta  
Joint Secretary to Government of India,  
Department of Pension & Pensioners' Welfare,  
Ministry of Personnel, PG & Pensions,  
'A' Wing, 3rd Floor, Room No. 310,  
Lok Nayak Bhawan, Khan Market,  
New Delhi-110003  
Ph. 011-24625540  
js-doppw@nic.in



tosecypensionmukherjee with annexures.pdf  
3MB