

Fwd: Urgent need to ensure uninterrupted supply of restricted life-saving cancer medicine to Shri P.K. Jindal, CGHS Beneficiary – Request for immediate intervention

From: Ashok Kumar Gupta (ashok.kgupta@nic.in)

To: director-cghs@cghs.nic.in; ak.biswas57@nic.in

Cc: wpgsection-mohfw@gov.in; cpengrams-dppw@nic.in; gensecaibsnlrea@yahoo.com

Date: Monday, September 28, 2026 at 11:20 AM GMT+5:30

Sir,

Please see the trail email for necessary action.

With regards,

Ashok Kumar Gupta
Director
Ministry of Health and Family Welfare
Room No. 11050, A-Wing, Kartavya Bhawan-1,
New Delhi - 110001

===== Forwarded message =====

From: Cpengrams Cpengrams <cpengrams-dppw@nic.in>

To: "Ashok Kumar Gupta" <ashok.kgupta@nic.in>

Cc: "gensecaibsnlrea" <gensecaibsnlrea@yahoo.com>

Date: Mon, 28 Sep 2026 10:03:32 +0530

Subject: Fwd: Urgent need to ensure uninterrupted supply of restricted life-saving cancer medicine to Shri P.K. Jindal, CGHS Beneficiary – Request for immediate intervention

===== Forwarded message =====

Madam/Sir,

The trail mail dated is being forwarded here with the request to look into the matter and redress the same as per extant rules within the stipulated period of 21 days. The action taken/status of the case may be intimated to this Department and also to the concerned Pensioner.

Regards
DoPPW

===== Forwarded message =====

From: Dhruvajyoti Sengupta <as-doppw@gov.in>

To: "Cpengrams Cpengrams" <care.dppw@nic.in>

Cc: "Ramanjit Kaur" <ramanjit.kaur61@govcontractor.nic.in>

Date: Thu, 24 Sep 2026 18:39:11 +0530

Subject: Fwd: Urgent need to ensure uninterrupted supply of restricted life-saving cancer medicine to Shri P.K. Jindal, CGHS Beneficiary – Request for immediate intervention

===== Forwarded message =====

===== Forwarded message =====

From: Ms. Nivedita Shukla Verma <secy-arp@nic.in>

To: "Dhrubajyoti Sengupta" <js-doppw@gov.in>

Date: Thu, 24 Sep 2026 11:57:51 +0530

Subject: Fwd: Urgent need to ensure uninterrupted supply of restricted life-saving cancer medicine to Shri P.K. Jindal, CGHS Beneficiary – Request for immediate intervention

===== Forwarded message =====

सादर / With regards,

सचिव कार्यालय (डीएआरपीजी एवं डीपीपीडब्ल्यू)

O/o Secretary (DARPG & DPPW)

प्रशासनिक सुधार एवं लोक शिकायत विभाग तथा

Department of Administrative Reforms & Public Grievances and

पेंशन एवं पेंशनभोगी कल्याण विभाग,

Department of Pension & Pensioners' Welfare

कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय,

Ministry of Personnel, Public Grievances & Pensions

कक्ष संख्या 512, पांचवीं मंजिल, सरदार पटेल भवन, संसद मार्ग, नई दिल्ली-110001

Room No.512, 5th Floor, Sardar Patel Bhawan, Sansad Marg, New Delhi-110 001

दूरभाष : 011-23742133, ईमेल : secy-arp@nic.in

Tel : 011-23742133, Email: secy-arp@nic.in

===== Forwarded message =====

From: General Secretary AIBSNLREA <gensecaibsnlrea@yahoo.com>

To: "dgcghs-mohfw@gov.in" <dgcghs-mohfw@gov.in>

Cc: "Shri V. Srinivas"<secy-argp@nic.in>, "Dr Tek Negi"<adchd@cghs.nic.in>

Date: Thu, 24 Sep 2026 10:09:15 +0530

Subject: Urgent need to ensure uninterrupted supply of restricted life-saving cancer medicine to Shri P.K. Jindal, CGHS Beneficiary – Request for immediate intervention

===== Forwarded message =====

Madam,

We wish to bring to your kind notice the severe hardship being faced by **Shri P.K. Jindal**, a 74-year-old CGHS pensioner beneficiary undergoing treatment for **metastatic prostate cancer**, who requires uninterrupted administration of the restricted life-saving drug **ABIRATERONE ACETATE 250 mg**. Any delay or break in this medicine gravely endangers treatment outcomes and exposes the beneficiary to avoidable physical and emotional distress.

2. AIBSNLREA had earlier submitted a detailed representation dated 01.07.2026 [**copy enclosed**] regarding the need to deliver restricted life-saving medicines by courier to avoid repeated visits by cancer patients. The grievance was examined and the reply received [**copy enclosed**] stated that “**maximum efforts are being made to ensure early delivery of indented and restricted medicines**” and that “**dispatch of restricted medicines by courier is a policy decision**”. This clearly acknowledges the seriousness of the issue and the need for systemic improvement.

3. In the recent case of Shri P.K. Jindal, the CGHS Medical Officer at Ambala Wellness Centre, after considering the beneficiary’s age and long-distance travel from **District Sangrur**, recorded the following **clinical notes** in the prescription dated **15.09.2026**: “**AS THE BENEFICIARY IS FROM DISTT. SANGRUR, SO CONSIDERING THE LONG DISTANCE AND AGE FACTOR OF BENEFICIARY LIFE SAVING MEDICINE OD 3 MONTHS IS INDENTED.**” Accordingly, an indent was placed for **360 tablets (3 months)** of ABIRATERONE ACETATE 250 mg. [**copy enclosed**]

4. However, despite the clear clinical justification and indent for three months, the Additional Director, CGHS, Chandigarh sanctioned and supplied **only one month’s pack (120 tablets)**. The remaining **two months’ supply** has not been sanctioned, forcing the pensioner to repeatedly travel long distances at great physical strain and financial burden. As stated by the beneficiary [**copy of emails sent to AD CGHS enclosed**], each visit requires a taxi journey costing **₹3000**, which is extremely difficult for a 74-year-old cancer patient with no supporting family members except his 76-year-old spouse.

5. This situation is deeply distressing and contradicts the very purpose of CGHS support for senior citizens and critically ill patients. The beneficiary is already fighting a life-threatening ailment, and repeated visits to the Wellness Centre for the same medicine cause immense suffering. The earlier incident at Ambala Wellness Centre—where the restricted medicine had arrived but was not issued until the beneficiary insisted—has already demonstrated the need for stronger oversight and timely action.

6. In view of the above, we request your urgent intervention to ensure the following:
(a) **Immediate sanction and supply of the remaining two months’ quantity (240 tablets)** of ABIRATERONE ACETATE 250 mg to Ambala Wellness Centre, as originally indented and clinically justified.

(b) **Clear instructions to AD CGHS, Chandigarh** to honour the indent placed by the Medical Officer, especially in cases involving cancer and other life-saving medicines, so that aged beneficiaries are not compelled to undertake repeated travel.

(c) **Implementation of courier delivery** in cases of delay or where beneficiaries are aged, critically ill, or travelling from distant locations, in line with the earlier CGHS response that courier dispatch is a policy decision.

(d) **Ensuring that in future, Shri P.K. Jindal is not subjected to repeated visits** for the same restricted medicine, and that his treatment continues without interruption.

7. Cancer patients already face immense physical, emotional, and financial strain. The present situation, requiring multiple visits and partial supply of life-saving medicines, adds to their suffering. We therefore request your kind and urgent intervention to ensure that the beneficiary receives the full three-month supply immediately and that such hardship is not repeated.

With kind regards,

-R R Balasubramanian, GS AIBSNLREA



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