

Government of India
Department of Administrative Reforms and Public Grievances
5th Floor, Sardar Patel Bhavan
Parliament Street, New Delhi- 110001

Dated 21/04/2015

No. DARPG/P/2015/02051

To

Shri S. Basu

General Secretary, All India BSNL retired executives
association 111 New ashiana apartments
Plot No. 10, Sec-6, Dwarka
Delhi-110075

Subject : Employee Related - Pension

Sir/Madam,

I am directed to acknowledge the receipt of your grievance lodged on PgPortal.

Under the Grievance Redress Mechanism of Government of India grievances are redressed in a de-centralized manner by the Ministry/ Department/ Organisation concerned. Each Ministry/ Department has a Director of Grievances, as the Nodal Officer, to whom the Grievances are forwarded by DARPG. In your case the contact details of the Nodal Officer are as follows :-

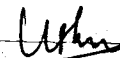
Shri D Manna
Deputy Director General PG
Department of Telecommunications
Room No.1210, Sanchar Bhavan
20 Ashoka Road,
New Delhi-110001

The Nodal Officer may be contacted by you for further progress.

The time limit for redress of a grievance is 60 days from date of receipt. You may, however, track the progress of your grievance on PgPortal and send reminders directly to the nodal officer as above.

You are also requested to note that your representation has been registered as DARPG/P/2015/02051, which should be quoted in all your future correspondence with us.

Yours faithfully,



(Uma Sharma)

Section Officer

Phone :23401465