

O/o Chief General Manager,
I.T. Project Circle.
RTTC Bldg, Plot No. G-121 & 122
MIDC, Chinchwad, Pune – 411 019
Phone: 020 – 27371234, Fax: 020 - 27372615
E-mail: deadm.itpc@gmail.com



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

File No: ITPCCO-41/12(11)/2/2020-ADMIN-Part(1)

Dated 16.08.2021

To,
Shri Santimay Basu,
111, New Ashiana Apartments,
Plot 10, sector-6, Dwarka,
New Delhi

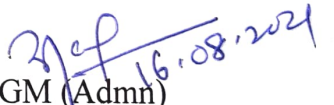
Sub : CPGRAM complaint of Shri Santimay basu

Ref : (1) CPGRAM Portal Reg No.: DOPPW/E/2021/25065 dated 16.07.2021.

Sir,

As per your complaint under reference, the case is send to concerned Authority for reply. A Reply received from DE(Admin) SDC Hyderabad is attached as Annexure-1.

This is issued with the approval of competent authority ITPC Pune.


DGM (Admin)
O/o CGM ITPC Pune.

Encl:

(1) Annexure-1. Reply received from DE(Admin) SDC Hyderabad.

ANNEXURE-1

O/o Principal General Manager
ITPC, South Data Centre
Telephone Exchange Building
O.U. Campus, Jamai Osmania,
Hyderabad - 500 007



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ITPCSD-11/12(2)/2021-ADMIN-SDC

Dated: 07/08/2021.

To
DE (Admin)
O/o CGM,
BSNL, IT Project Circle,
Pune - 411 019.

Sub:- CPGRAM complaint of Sri.Santimay Basu – Reg

Ref: ITPCCO-41/12(11)/2/2020-ADMIN- Part(1) dated: 27.07.2021

As per the information from Billing unit, SDC, in regard to the CPGRAM complaint sent to this office vide above mentioned reference the following response is submitted

- 1. There are no guidelines from BSNLCO for providing 60% discount on BB FMC (Copper and Fibre) for Retired DOT connections.**
- 2. As per directions of Director CFA on sharing the data of retired DOT connections to settle the claim from DOT, the data available in CDR system was verified and about 279 connections were identified as belonging to retired DOT with 60% discount as per data available in SZ CDR system.**
- 3. As per instructions contained in email from DGM(F), SDC having reference to the directions of BSNL Corp office, 60% discount scheme is inactivated and 10% discount is activated against all these 279 Retired DOT connections w.e.f 01-06-2021 as per data available in SZ CDR database.**
- 4. However, if any of the connections referred to in CPGRAM belong to retired BSNL officials, the concerned SSA may attach the applicable discount after verifying the records and the same may be updated in SZ CDR System also.**

Divisional Engineer (Admin)
SDC, IT Project Circle,
Hyderabad- 500007.