

Details for registration number : DHLTH/E/2024/0007911

Name Of Complainant	Balasubramanian R R GS AIBSNLREA
Date of Receipt	19/05/2024
Received By Ministry/Department	Health & Family Welfare
Grievance Description	
Health & Family Welfare >> CGHS Health Centres >> Other ----- This is a grievance to be redressed by DG CGHS and pertains to Difficulties faced by CGHS beneficiaries in availing consultation from the Medical Specialist at Katol Road Polyclinic, Nagpur. Many of those who visit the Polyclinic are unable to meet him, as around 30 to 40 beneficiaries are waiting but consultation is limited to 20 to 25 only every day. As a result, they have to return without meeting the Medical Specialist and to come back next day, sometimes returning without meeting him the next day also. We feel you will be able to appreciate the sufferings of the pensioner beneficiaries, waiting for so many hours and returning back to come again at their age. A detailed representation is enclosed.	
Current Status	Case closed
Date of Action	21/06/2024
Remarks	
Sir. As per sanctioned strength there are only two post of Physician in CGHS Nagpur and as per the sanctioned strength one physician is posted as WC Polyclinic, Katol Road Nagpur and one at WC 7 which is a centralised location for all the WCs .	
Officer Concerns To	
Officer Name	Dr. Utpal Kumar Deb sharma (Additional DDG)
Organisation name	CGHS Outside Delhi
Contact Address	Room No. 302 , CGHS Bhawan, New Delhi-NewDelhi
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