



प्रशासनिक सुधार और लोक शिकायत विभाग

DEPARTMENT OF
ADMINISTRATIVE REFORMS
& PUBLIC GRIEVANCES

CPGRAMS

Language :

English ▼



Sign In

Grievance Status for registration number : DHLTH/E/2025/0024693

Grievance Concerns To

Name Of Complainant

Balasubramanian R R GS AIBSNLREA

Date of Receipt

23/09/2025

Received By Ministry/Department

Health & Family Welfare

Grievance Description

Health & Family Welfare >> CGHS Health Centres >> Other

This grievance is to be redressed by CGHS Directorate. It is requested to advise AD CGHS Lucknow to withdraw the instruction requiring three quotations for approving tests not included in CGHS rate list, which has caused considerable anguish among the pensioner beneficiaries, many of whom are already grappling with health challenges. The expectation that senior citizens—often with limited mobility and cognitive strain, should physically or virtually solicit multiple quotations from diagnostic centers is not only impractical but also insensitive to their condition. A detailed representation is attached.

Grievance Document



Current Status

Case closed

Date of Action

14/10/2025

Remarks

असुविधा के लिए खेद है। अनुमति प्रदान करते समय असूचीबद्ध प्रक्रियाओं के लिए तीन कोटेशन प्राप्त करने का कोई प्रावधान नहीं है। कभी-कभी, यदि कोई भ्रम होता है, तो कोटेशन की प्रति-परीक्षा की जाती है।

Officer Concerns To

Officer Name

Dr. Parveen Bala (Additional DDG)

Organisation name

CGHS Outside Delhi

Contact Address

Room No. 302 , CGHS Bhawan, New Delhi-New Delhi Addl.DDG-HQ-, CGHS

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