Details for registration number: DHLTH/E/2025/0024695

Name Of Complainant	Balasubramanian R R GS AIBSNLREA
Date of Receipt	23/09/2025
Received By Ministry/Department	Health & Family Welfare
Grievance Description	

Health & Family Welfare >> CGHS Health Centres >> Suggestions

This is addressed to CGHS Directorate. It is requested to ensure one-time supply of reusable insulin pens to all beneficiaries along with insulin cartridges, across all CGHS Wellness Centres nationwide and to provide compatible pens whenever there is a change in the brand of insulin cartridge supplied, to ensure uninterrupted and safe usage. An explanatory representation is enclosed.

Current Status	Case closed
Date of Action	22/10/2025
Remarks	

It is informed that whenever insulin cartridges are issued to the beneficiary, insulin pens are also provided by making local arrangements with the manufacturers/suppliers to avoid inconvenience to the beneficiary in CGHS Chennai.

	Officer Concerns To
Officer Name	Dr. Parveen Bala (Additional DDG)
Organisation name	CGHS Outside Delhi
Contact Address	Room No. 302 , CGHS Bhawan, New Delhi- NewDelhiAddl.DDG-HQ-, CGHS
Email Address	addghq.dl@cghs.nic.in
Contact Number	9013308908