

Details for registration number : DHLTH/E/2023/0009356

Name Of Complainant	R R Balasubramanian GS AIBNLREA
Date of Receipt	03/08/2023
Received By Ministry/Department	Health & Family Welfare
Grievance Description	
Health & Family Welfare >> CGHS Health Centres >> Suggestions ----- This is a suggestion to be considered by DG CGHS, arising out of the grievance of CGHS beneficiaries in Indore that three HCOs empanelled under CGHS scheme in Indore have stopped providing cashless treatment since May 2023, allegedly due to huge amount of hospital bills pending. It is requested that the issues be sorted out with the empanelled hospitals and more hospitals willing to provide cashless treatment be empanelled at the earliest in order to ensure timely medical care to the CGHS beneficiaries of Indore. A detailed representation is enclosed.	
Current Status	Case closed
Date of Action	25/08/2023
Remarks	
<p>Total Number of HCOs empanelled under CGHS Indore as on date are 17 (General and Multispecialty Hospital – 04, Eye hospital – 10, Dental clinic – 02, Path Lab – 01) and it is to inform that the pendency of bill at DDO CGHS Bhopal level always become nil in one to two days of receiving of bill from NHA (there is continuous flow of payment to the empanelled HCOs and the office have been made the payment of about Rupees Nine crores till date in this financial year). There was a period when some empanelled HCOs were not providing cash less facility but as on date, after explaining them that there is continuous flow of payment, they have resumed the cashless facility.</p> <p>Recently, one new hospital (VOne hospital) has been empanelled under CGHS Indore and it is submitted that this office is making all the possible efforts by approaching personally and providing all the details for empanelment as well as by taking the help of LAC/ZAC/Pensioners Associations to approach willing HCOs come forward for getting empanelled under CGHS.</p>	
Officer Concerns To	
Officer Name	Dr. V. K. Sharma (Additional DDG)
Organisation name	CGHS Outside Delhi
Contact Address	Room No. 522- C- Wing, Nirman Bhawan, New Delhi-NewDelhi
Email Address	addghq.dl@cghs.nic.in
Contact Number	01123062980
<input type="button" value="Print"/> <input type="button" value="Close"/>	