

# Details for registration number : DHLTH/E/2026/0007987

Name Of Complainant Balasubramanian R R GS AIBSNLREA

Date of Receipt 05/03/2026

Received By Ministry/Department Health & Family Welfare

Grievance Description

Health & Family Welfare >> Other

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This grievance is addressed to the DG CGHS requesting urgent rectification of technical issues in the CGHS online empanelment portal as it has been brought to our notice that the hospitals attempting to submit applications through the online portal are repeatedly receiving messages stating that they are "not eligible to apply," despite clearly falling within the eligibility criteria laid down in the O.M. This has caused considerable frustration among willing hospitals and could be the result of a technical glitch in the portal. A detailed representation is enclosed.

Current Status Case closed

Date of Action 02/04/2026

Remarks

Sir, the HCO with issues during applying in HEM portal shall contact this Office for resolution of the same.

Officer Concerns To

Officer Name Dr. Parveen Bala (Additional DDG)

Organisation name CGHS Outside Delhi

Contact Address Room No. 302 , CGHS Bhawan, New Delhi-  
NewDelhiAddl.DDG-HQ-, CGHS

Email Address addghq.dl@cghs.nic.in

Contact Number 01120861930