

## Details for registration number : DHLTH/E/2023/0002755

<b>Name Of Complainant</b>	Balasubramanian R R GS AIBSNLREA
<b>Date of Receipt</b>	01/03/2023
<b>Received By Ministry/Department</b>	Health & Family Welfare
<b>Grievance Description</b>	
Health & Family Welfare >> CGHS Health Centres >> Suggestions ----- This suggestion is to be considered by the DG CGHS. The suggestion arises from Miserable situation where a BSNL Pensioner or his family member falls ill and requires indoor treatment after surrendering his BSNLMRS card but before getting a CGHS card. It is suggested to issue guidelines similar to the one issued vide DoH&FW F.No.12011/64/98-CGHS Desk-I/CGHS(P) dated 15.09.2011, in respect of BSNL absorbed pensioners drawing pension from Government of India. A detailed representation is attached.	
<b>Current Status</b>	Case closed
<b>Date of Action</b>	13/07/2023
<b>Remarks</b>	
It is a policy matter.	
<b>Rating</b>	<input type="text" value="1"/>
<b>Rating Remarks</b>	Thank you Sir. Our suggestion was only a change in policy, considering the grave difficulties faced by the BSNL Pensioner during the intervening period of surrendering BSNL Medical card and obtaining CGHS Card, in line with the already existing orders for treating the intervening period of a Government servant's retirement and date of obtaining CGHS card. We shall be thankful, if a policy decision is taken and orders issued, as instances of hospitalisation during the intervening period will be rare and the Government/CGHS will not stand to lose anything.
<b>Appeal Details</b>	
<b>Appeal Number</b>	DHLTH/E/A/23/0000884
<b>Date of Receipt</b>	14/07/2023
<b>Appeal Text</b>	Thank you Sir. Our suggestion was only a change in policy, considering the grave difficulties faced by the BSNL Pensioner during the intervening period of surrendering BSNL Medical card and obtaining CGHS Card, in line with the already existing orders for treating the intervening period of a Government servant's retirement and date of obtaining CGHS card. We shall be thankful, if a policy decision is taken and orders issued, as instances of hospitalisation during the intervening period will be rare and the Government/CGHS will not stand to lose anything.
<b>Current Status</b>	Appeal Closed
<b>Date of Action</b>	18/08/2023
<b>Remarks</b>	With reference to your grievance regarding change in policy, this is to inform you that the matter is a policy decision. Any change in the policy will be intimated accordingly. - JS (CGHS)
<b>Officer Concerns To</b>	
<b>Officer Name</b>	Dr. V. K. Sharma (Additional DDG)
<b>Organisation name</b>	CGHS Outside Delhi
<b>Contact Address</b>	Room No. 522- C- Wing, Nirman Bhawan, New Delhi-NewDelhi
<b>Email Address</b>	addghq.dl@cghs.nic.in

**Contact Number**

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