

## Details for registration number : DOPPW/E/2024/0017416

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| <b>Name Of Complainant</b>  | R R BALASUBRAMANIAN GS AIBSNLREA   |
| <b>Date of Receipt</b>  | 08/03/2024   |
| <b>Received By Ministry/Department</b>  | Pensions and Pensioners Welfare  |
| <b>Grievance Description</b>  |  |
| This is a grievance to be resolved by CGCA, DoT and pertains to enormous delay in issue of IDA-CDA mapping certificate for the purpose of deciding monthly contribution for availing CGHS facility by BSNL absorbed pensioners. Automating the process is requested. A detailed representation is enclosed. |  |
| <b>Current Status</b>   | Case closed  |
| <b>Date of Action</b>   | 28/03/2024   |
| <b>Remarks</b>  |  |
| Please find below the reply received from CGCA:<br>As per the reply received from the SAMPANN team, the suggestion regarding the mapping of IDA-CDA scales is under consideration in SAMPANN 2.0.   |  |
| <b>Officer Concerns To</b>  |  |
| <b>Officer Name</b>   | Sh. Mukesh Meena (Director MOC PG)   |
| <b>Organisation name</b>  | Department of Telecommunications   |
| <b>Contact Address</b>  | Room No.606,6th Floor Mahanagar Doorsanchar Bhawan Near Zakir Hussain College Old Minto Road New Delhi |
| <b>Email Address</b>  | ddgpg-dot@nic.in   |
| <b>Contact Number</b>   | 01123221231  |
| <input type="button" value="Print"/> <input type="button" value="Close"/>   |  |