



Government of India
Ministry of Communications
Department of Telecommunications
Office of Controller General of Communication Accounts
NICF Campus, Ghitorni, New Delhi – 110047

No. 13-81/2020-21/BA&IT/ 3245-3272

Dated 17.03.2025

To,
All Pr.CCAs/CCAs/Jt.CCAs

Sub: - Following of DoT guidelines regarding CCAs performing the role of HOO in specific cases of revisions-reg.

I am directed to invite a reference to grievance preferred on PG Portal under registration number DOPPW/E/2025/0018748 related to non-compliance of DoT instructions regarding CCAs performing the role of HOO in specific cases of revisions received from All INDIA Bharat Sanchar Nigam Limited Retired Executive's Association dated 26.02.2025 (enclosed).

In this connection, it is requested that necessary instructions/guidelines issued by DoT HQ vide their letter no.7-47/2016/PFP-Policy/Pt-1/3402-3433 dated 25.02.2021 (enclosed) should be followed strictly.

This issues with the approval of the Competent Authority.

Encl.- As above.


(G. Sandeep Kumar Goud)
Dy. CGCA (P&IT)



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

Flat No.6, Second Floor, 10/41, Sowrashtanagar 7th Cross Street, Choolaimedu, Chennai – 600094

Email: gensecaibsnlrea@yahoo.com

Website: <https://www.aibsnlrea.org>

President

V. Chinnappiah
(M) 9444003300

General Secretary

R.R.Balasubramanian
(M) 9486100613

Financial Secretary

Awadesh Sharma
(M) 9968630008

No. AIBSNLREA/CHQ/2025/20

Dated 24th February 2025

To
Shri Manish Sinha,
Controller General of Communication Accounts,
Department of Telecommunications,
New Delhi

Sub: Non-compliance by the CCAs, of DoT instructions regarding CCAs performing the role of HOO in specific cases of revisions.

Sir,

We would like to draw your kind attention to the DoT letter No.7-47/2016/PFP-Policy/Pt-1/3402-3433 dated 25.02.2021 (copy enclosed) wherein it was conveyed that in respect of conversion to Family Pension when the eligible claimant is other than the family pensioner mentioned in PPO and commutation revision (including BSNL VRS 2019), all SAMPANN pensioners may submit the respective forms in regard to above two revisions directly to the CCA offices which shall be performing the role of Head of the Office for the purpose of these two revisions.

2. The previously existing practice of forwarding of the forms by the BSNL office concerned was done away with, as this process was leading to delay in settlement of these revisions and was causing great inconvenience to the SAMPANN pensioners. Earlier when we had brought to your notice vide our letter dated 13.09.2024 that CCA Tamilnadu was not following these instructions, you had immediately directed CCA Tamilnadu to follow the DoT instructions (copy enclosed).

3. Now, a large number of BSNL VRS 2019 retirees are submitting applications for commutation of pension all over the country and what is causing concern is that most of the

CCAs are reported to be refusing to accept these applications and are directing the pensioners to submit it to the BSNL units, in violation of the instructions by the DoT. This has defeated the purpose of issue of the DoT instructions referred to above.

4. We would therefore request you to kindly intervene immediately and **advise all the CCAs to strictly adhere to the DoT instructions** so that the settlement of the cases is not unnecessarily delayed, and the pensioners concerned are not put into avoidable inconvenience.

With kind regards,

Yours sincerely,

Handwritten signature of R.R. Balasubramanian in blue ink, with the date 24/2/25 written below it.

(R.R. Balasubramanian)
General Secretary

Encl: As stated

Copy to: 1. Dr. Neeraj Mittal,
Secretary (Telecom), DoT
2. Shri V.Srinivas,
Secretary (Pension), DoP&PW

भारत सरकार / GOVERNMENT OF INDIA
संचार मंत्रालय/ MINISTRY OF COMMUNICATIONS
दूरसंचार विभाग/ DEPARTMENT OF TELECOMMUNICATIONS
20- अशोका रोड, संचार भवन/20, ASHOKA ROAD, SANCHAR BHAWAN
नई दिल्ली-110001/ NEW DELHI-110001

No.7-47/2016/PFP-Policy/Pt-1 13402 to 3433

Dated: 25/02/2021

To,

All Pr CCA/CCA offices

Subject: Declaration of Head of the office -reg.

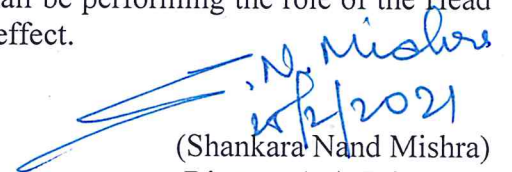
Currently following process in respect of following revisions is being followed:

S No	Type of Revision	Documents Required	Documents to be submitted by pensioner to Head of Office	Direct Processing by Pension Section in CCA office
1	Conversion to Family Pension when eligible claimant is other than family pensioner mentioned in the PPO (including BSNL VRS 2019 and Bank Migrated cases)	- Form 14 with all enclosures - Death Certificate - Mandate Form	Form 14 to be submitted to Head of Office	No. Initiated only after Form 14 with required enclosures is duly forwarded by HOO
2	Commutation Revision (including BSNL VRS 2019)	Form 1/2	Form 1/2 to be submitted to Head of Office	No. Initiated only after Form 1/2 with required enclosures is duly forwarded by HOO

The above process is leading to delay in settlement of above pension revisions. Further, this is causing great inconvenience to SAMPANN pensioners. Further, most of the BSNL VRS 2019 pensioners shall be applying for deferred commutation in coming years. In light of above and in order to provide further convenience to pensioners, the above processes have been reviewed.

Accordingly, I am directed to convey that all SAMPANN pensioners may submit the respective forms in regard to above two revisions directly to the CCA offices which shall be performing the role of the Head of the office for the purpose of these two revisions with immediate effect.

This issues with the approval of Member(F).


(Shankara Nand Mishra)
Director (A/c-I & DFU)

Email: div.dfu-dot@nic.in

Copy for kind information and necessary action

1. Addl. CGCA
2. CMD BSNL

Copy for kind information

1. PPS to Secretary(T)
2. PPS to Member(F)



**Government of India
Ministry of Communications
Department of Telecommunications
Office of Controller General of Communication Accounts
NICF Campus, Ghitorni, New Delhi – 110047**

No. 13-81 /2020-21/BA&IT/2614 - 2616

Dated 07.10.2024

To,

Pr. CCA
O/o Principal Controller of Communication Accounts,
60, Ethiraj Salai, Egmore,
Chennai, Tamil Nadu -600008,

Sub: - Following of DoT guidelines regarding CCAs performing the role of HOO in specific cases of revisions-reg.

I am directed to invite a reference to representation of All INDIA Bharat Sanchar Nigam Limited Retired Executive's Association dated 13.09.2024 (enclosed) on the subject cited above.

In this connection, it is requested that necessary instruction/guidelines issued by DoT HQ vide their letter no. 7-47/2016/PFP-Policy/Pt-1/3402-3433 dated 25.02.2021 (enclosed) may be followed in specific cases of revisions (as illustrated in ibid letter).

This issues with the approval of the Competent Authority.

Encl.- As above.


**(G. Sandeep Goud)
Dy. CGCA (BA&IT)**

Copy to:

1. PS to CGCA
2. PS to Addl. CGCA