



Government of India
Ministry of Communications
Department of Telecommunications
Office of Controller General of Communication Accounts
NICF Campus, Ghitorni, New Delhi – 110047

No. 13-65/2020-21/BA&IT/3019

Dated 08.01.2025

To,

Shri R.R. Balasubramanian,
General Secretary, AIBSNLRE Association
Flat no.-6, Second Floor, 10/41,
Sowrashtanagar 7th Cross Street, Choolaimedu,
Chennai-600094

Subject: Non-credit of pension for the month of December 2024 in respect of telecom/BSNL Pensioners drawing pension through Canara Bank-reg.

With reference to your email dated 30.12.24 and grievance preferred on PG Portal under registration number DOPPW/E/2025/0000659 on the above context, it is informed that there is no delay in pension disbursement in SAMPANN system. All the pension bills are being processed in SAMPANN and PFMS well in time.

The issue of delay in credit of pension was faced in the month of December-2024 due to some technical issue between SBI CMP hyderabad and Canara Bank. The issue has been resolved and pension has been disbursed to all pensioners.

This is issued with approval of the Competent Authority. Digitally signed by

G Sandeep Kumar Goud

(G Sandeep Kumar Goud)

Dy. CGCA (BA&IT)