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प्रशासनिक सुधार और लोक शिकायत विभाग

**DEPARTMENT OF
ADMINISTRATIVE REFORMS
& PUBLIC GRIEVANCES****CPGRAMS**

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Appeal Details

Appeal Number

DOTEL/E/A/26/0009373

Grievance Registration Number

DOPPW/E/2026/0036854

Name

Balasubramanian R R GS AIBSNLREA

Appeal Received Date

19/07/2026

Reason Of Appeal

The fact that many CCAs have supplied Form 16 even in cases where there has been no TDS recovered, although they are not mandated to do so has been refuted. It is requested that the remaining handful of CCAs may be asked to follow this procedure, which is not prevented by section 203. Our other grievance that pension paid by CCAs is not appearing either in 26AS or AIS or in the pre-filled ITR, has not been responded to. Without this, the pensioner has to make his own calculations and file the ITR. It may please be ensured that the pension paid during the year appears in AIS, which is the duty of the CCAs.

Appeal Status

Appeal Closed (On 27/08/2026)

Closing Remarks

Sir, In connection with Appeal No. DOTEL/E/A/26/0009373, it is intimated that the following course of action has been decided: i) Annexure I of Form 24 Q is filed for all the pensioners. In case of pensioners whose Tax is not deducted, a Zero TDS needs to be filed in each quarter for generation of Form 16. ii) Annexure II of Form 24Q is filed for all the pensioners, accurately and within the prescribed timelines, so that the pension details are duly reflected in the AIS, Form 26AS and the pre-filled ITRs of the pensioners. iii) Pr.CCA/CCA office may decide whether Form 16 is to be issued to all the pensioners or not. However, individual request of any pensioner to issue form 16 shall not be denied irrespective of zero tax deduction on pension. Necessary instructions are being issued to circle offices. The same shall be intimated to the appellant immediately upon issuance. Accordingly, the matter stands disposed of.

Officer Concerns To

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