

## Details for registration number : DOPPW/E/2025/0031533

<b>Name Of Complainant</b>	R R BALASUBRAMANIAN GS AIBSNLREA
<b>Date of Receipt</b>	14/04/2025
<b>Received By Ministry/Department</b>	Pensions and Pensioners Welfare
<b>Grievance Description</b>	
<p>This is a grievance addressed to the CGCA, DoT, requesting issue of instructions to the PCCA Maharashtra Goa to process the request for transfer of pension from CCA MH Goa to CCA, Madhya Pradesh by Shri B.S.Rajput and effect the transfer without further delay. A detailed representation is enclosed.</p>	
<b>Current Status</b>	Case closed
<b>Date of Action</b>	23/04/2025
<b>Remarks</b>	
<p>Please find below remarks received from concerned CCA Maharashtra Your transfer case could not be processed due to technical issue in SAMPANN. The matter has been taken up with SAMPANN Helpdesk. It will be resolved in due course. Hence the case is disposed of.</p>	
<b>Rating</b>	Poor
<b>Rating Remarks</b>	<p>According the DoP&amp;PW orders, grievance in CPENGRAMS cannot be closed without resolving the grievance. The docket may please be kept open till it is resolved.</p>
<b>Appeal Details</b>	
<b>Appeal Number</b>	DOTEL/E/A/25/0002941
<b>Date of Receipt</b>	29/04/2025
<b>Appeal Text</b>	<p>According the DoP&amp;PW orders, grievance in CPENGRAMS cannot be closed without resolving the grievance. The docket may please be kept open till it is resolved.</p>
<b>Current Status</b>	Under Process
<b>Officer Concerns To</b>	
<b>Officer Name</b>	Sh. B M Patel (Director MOC PG)
<b>Organisation name</b>	Department of Telecommunications
<b>Contact Address</b>	Room No.605, 6th Floor Mahanagar Doorsanchar Bhawan Near Zakir Hussain College Old Minto Road New Delhi
<b>Email Address</b>	dirpg.hq-dot@gov.in
<b>Contact Number</b>	01123222412