

Details for registration number : CBODT/E/2025/0051828

Name Of Complainant	Balasubramanian R R GS AIBSNLREA
Date of Receipt	22/11/2025
Received By Ministry/Department	Central Board of Direct Taxes (Income Tax)

Grievance Description

Central Board of Direct Taxes (Income Tax) >> Direct Taxes >> Tax Policy Matter/ Suggestions

PAN : ADVPK1006A

Assessment Year : 2021-22

This is a representation filed on behalf of BSNL VRS 2019 retirees and relates to ITAT Chandigarh order in an Appeal by Shri Harish Kumar, whose PAN number is provided. Subsequently JCIT Jabalpur has issued an order to allow compensation received by the appellant at the time of VRS as exempt income u/s 10(10B) of the Act”, citing the ITAT Chandigarh order. Again JCIT Ranchi has an order that “The ex-gratia amount of Rs. 28,38,964 received under BSNL VRS-2019, a Central Government-approved scheme, is exempt under Section 10(10B) of the Income-tax Act, 1961. Alternatively, the said amount represents a capital receipt not chargeable to tax, being compensation for loss of employment”. In order that all the similarly placed BSNL VRS retirees are not compelled to go through the lengthy process of getting similar decisions by the respective CITs, we request that common instructions may kindly be issued to allow the benefit to all similarly placed assesseees, whenever they submit individual requests to the A.O. concerned, so as to avoid unnecessary waste of resources both on the part of the individual assesseees and also the CITs. A detailed representation is enclosed.

Current Status	Case closed
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Date of Action	22/12/2025
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Remarks

In this case, the petitioner vide grievance No. CBODT/E/2025/0051828 has requested for issue of notification/instructions for section 10(10B) of IT Act, 1961. Further, the petitioner has not filed the grievance regarding its own case. The grievance filed by the petitioner relates to policy decision and issues relating to policy decisions do not fall under the definition of a grievance. Instead, these are considered representations or suggestions and are not treated as grievances needing redressal. Hence, the grievance filed by the petitioner is disposed of.

Officer Concerns To

Officer Name **Jaya Choudhary (Commissioner of Income Tax)**

Organisation name **Commissioner of Income Tax- ITA CBDT**

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