



No. 500-57/2020/GSLI/CA-II/BSNL/31

Dated :- 29/01/2021

To,

The Chief General Manager,
All BSNL Circles

Subject :- Non settlement of claim under BSNL Group Saving Linked Insurance Scheme 2005 to BSNL Beneficiaries by the LIC reg.

Please refer to this office letter vide even file number dated 15/06/2020 and reminder dated 25.08.2020 wherein instruction was issued to all the Circles of BSNL to submit their report on pendency of unsettled LIC claims.

As this office is in receipt of grievances regarding non settlement of claims, the matter had been taken up with the Executive Director (P&GS), LIC of India requesting to instruct their field offices to facilitate the payments expeditiously.

Circles are therefore directed to expedite the matter with their respective nodal offices of LIC of India for speedy settlement of claims to the beneficiaries and furnish the status of pending cases or unresolved issues at agmcaii@gmail.com by 5th Feb., 2021.

(Surajit Mandol)
Sr. General Manager (CA)



No. 500-57/2020/GSLI/CA-II/BSNL/

Dated :- 29/01/2021

To,

The ED(P&GA)
LIC of India
Central Office, Jeevan Beema Marg,
Nariman Point, Mumbai

Subject :- Non settlement of claim under BSNL Group Saving Linked Insurance Scheme 2005 to BSNL Beneficiaries by the LIC reg.

Ref.: This Office letter no. 500-57/2020/GSLI/CA-II/BSNL/30 dated 25.08.2020

Dear Sir,

With reference to our letter cited above, it is once again to draw your kind attention that BSNL is having Group Insurance Policies for employees with LIC under Group Saving Linked Insurance Scheme (GSLIS).

In this connection, we are receiving grievances regarding non-settlement of GSLIS Claims submitted in favor of retirees. The retired officials (VRS Optee) of BSNL are facing extreme hardship for non-receipt of saving amounts from the GSLI Policies upon completion of service.

Your kind intervention on the matter to settle the issue promptly in a uniform basis in all the respective field offices of LIC, to facilitate the payments to the retired employees will be greatly valued.

Surajit Mandol
29/1/2021

(Surajit Mandol)
Sr. General Manager (CA)

Copy for information to:
The Director (HR), BSNL Corporate Office, New Delhi



REMINDER - I

No. 500-57/2020/GSLI/CA-II/BSNL/2

25
Dated :- 20/08/2020

To,

**The Chief General Manager
All Circles, Metro Districts, Administrative Units
Bharat Sanchar Nigam Limited**

Subject: - Non settlement of claim under BSNL Group Saving Linked Insurance Scheme-2005 to BSNL Beneficiaries by the LIC reg.

Please refer to this office Letter vide even file number dated 15-06-2020, wherein instructions was issued to all the Circles of BSNL to submit their report on pendency of unsettled LIC claims.

As this office is in receipt of grievances regarding non settlement of Claim and as per the reports submitted by Circles a discernible number of pending claims have been observed, the matter had been taken up with the Executive Director (P& GS), LIC of India requesting to instruct their Field Offices to facilitate the payments expeditiously.

In this connection, it is hereby directed to all the Circles to expedite the matter with their respective nodal offices of LIC of India for the speedy settlement of claims to the beneficiaries. It may also be noted that the wherever interest is to be paid for delayed remittance to LIC, the funds may be called for from Banking Cell, BSNL CO for making payments to LIC in the subject matter expeditiously.

In case of any discrepancy in the process of settlement of claims with LIC of India may please be brought to the notice if this office.

(Surajit Mandol)
Sr. General Manager (CA)

CORPORATE ACCOUNTS SECTION,
Bharat Sanchar Bhawan, 1st Floor
Harish Chandra Mathur Lane, Janpath
NEW DELHI - 110001.
TEL: 23734106, 23734107(fax)



भारत संचार निगम लिमिटेड
(भारत संचार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

500-57/2020/GSLI/CA-II/BSNL/30

Dated 25-08-2020

To,

The Zonal Manager
Life Insurance Corporation of India
Jeevan Prakash Building, K.G. Marg,
Connaught Place, New Delhi - 01.

Subject: - Non acceptance of premium claim of Group Saving Linked Insurance Scheme for BSNL Beneficiaries by the LIC – Reg.

Reference: - This Office Lr. No. 500-57/2011/GSLI/CA-II/BSNL/Vol. II Dated 17-03-2020

Dear Sir,

With reference to our letter cited above, it is once again to draw your kind attention that BSNL is having Group Insurance Policies for employees with LIC under Group Saving Linked Insurance Scheme (GSLIS).

In this connection, we are receiving grievances regarding non-settlement of GSLIS Claims submitted in favor of retirees. The retired officials (VRS Optee) of BSNL are facing extreme hardship for non-receipt of saving amounts from the GSLI Policies upon completion of service.

Your kind intervention on the matter to settle the issue promptly in a uniform basis in all the respective field offices of LIC, to facilitate the payments to the retired employees will be greatly valued.

(Surajit Mandol)
Sr. General Manager (CA)

Copy to: The ED (P&GS), LIC of India
5th floor East Wing
Central office, Jeevan Beema Marg
Nariman point, Mumbai



No. 500-57/2020/GSLI/CA-II/BSNL/2

Dated :- 15/06/2020

To,

**The Chief General Manager,
All BSNL Circles**

Subject :- Non settlement of claim under BSNL Group Saving Linked Insurance Scheme-2005 to BSNL Beneficiaries by the LIC reg.

With reference to above, we have received some grievances (copy enclosed) regarding non settlement of Claim by the M/s LIC of India under BSNL Group Saving Linked Insurance Scheme-2005 to BSNL Beneficiaries who have retired under BSNL VRS-2019. In this regard also find enclosed the letters earlier written to M/s LIC of India (Copy enclosed) to facilitate the GSLI Payments to Retirees.

Circles are therefore directed to furnish the following information. Further, wherever interest is to be paid for delayed remittance to LIC, the funds may be called for from Banking Cell, BSNL CO for making payments to LIC in the subject matter expeditiously.

Name of Circle	Date of Report	Address and Contact Details of LIC Zonal Office (P&GS) of LIC of India	No of Cases of GSLI of Retired Employee under BSNL VRS-2019	No of Cases Settled by M/s LIC of India	No of Cases pending	Reason of Pendency	If it is due to late payment please specify Amount of Interest	Reason for Delay in payment to LIC

Information both in PDF and Excel format may be mailed at agmcaii@gmail.com

Enclosed : A/A

Surajit Mandol

(Surajit Mandol)
Sr.GM(CA)

Copy to :-

- 1.The Director(F)/HR, BSNL Board for information please.
- 2.Sr.GM(CBB), BSNL CO for Information and necessary action
- 3.GS, All India Bharat Sanchar Nigam Limited Officers Association for information.
- 4.GS, BSNL EU, for information.

Corporate Office,
CA Cell, 1st Floor,
Bharat Sanchar Bhawan,
Janpath, New Delhi- 110001.
TEL: 23712262 23734107 (FAX)



भारत संचार निगम लिमिटेड
(भारत संचार निगम लिमिटेड)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No.500-57/2011/GSLI/CA-II/BSNL/Vol.II

Dated : 17.03.2020

To

The Zonal Manager,
Life Insurance Corporation of India,
New Delhi.

Sub: Non-acceptance of premium / claim of Group Savings Linked Insurance Scheme for BSNL beneficiaries by the LIC – regarding.

Dear Sir,

This is to bring your kind notice that BSNL is having Group Insurance Policies for Employees with LIC under Group Savings Linked Insurance Scheme (GSLIS). BSNL has been making the remittances on timely manner so far, except for few instances where such remittances might have been delayed due to unavoidable operational reasons.

You must be aware that a large number of employees have taken VRS in January 2020 apart from regular retirements. While in most places, LIC has been discharging the saving portion for the GSLIS in favour of retirees; in other places, LIC denied either accepting remittances from BSNL citing delay or did not honour the employees claim to the saving fund portion of GSLIS.

The retired officials / VRS optees of BSNL are facing extreme hardship for non-receipt of saving amounts from the GSLI Policies upon completion of service. Now, BSNL unions have also raised the matter.

It is not out of place to mention that BSNL is having the Gratuity Trust Fund, Leave Encashment Fund and Superannuation Fund with LIC. BSNL has always preferred to keep funds with LIC. Keeping in view the continuous and robust business relationship, it is requested to kindly reinstate the policies (wherever they lapsed) and also release the payment to the retirees towards the savings portion of the GSLI Schemes. BSNL undertakes to pay the interest on delayed payments, as applicable.

It is requested to kindly advise your field officers in this regard in order to facilitate the payments to the retired employees expeditiously. A list of the policies as available readily with us centrally is also enclosed herewith.

(Signature)
15/3/2020
(Surajit Mandol)

Sr. General Manager (CA)



No. 500-57/2020/GSLI/CA-II/BSNL/3

Dated :- 15/06/2020

To,

**The Executive Director (P&GS)
Life Insurance Corporation of India
5th Floor, East Wing
Central Office, Jeevan Beema Marg,
Nariman Point, Mumbai-400021**

Subject :- Non acceptance of premium / claim of Group Saving Linked Insurance Scheme for BSNL Beneficiaries by the LIC reg.

Sir,

This is to bring your kind notice that BSNL is having Group Insurance Policies for employees with LIC under Group Saving Linked Insurance Scheme (GSLIS). BSNL has been making the remittances on timely manner so far, except for few instances where such remittances might have been delayed due to unavoidable operational reasons.

It is submitted that a large number of employees have taken VRS in January, 2020 apart from regular retirements. While in most places, LIC has been discharging the saving portion for the GSLIS in favor of retirees in other places, LIC denied either accepting remittances from BSNL citing delay or did not honour the employees claim to the saving fund portion of GSLIS.

The retired officials.(VRS optees) of BSNL are facing extreme hardship for non receipt of saving amounts from the GSLI Policies upon completion of service. Now BSNL Unions have also raised the matter(Copy enclosed)

It is not out of place to mention that BSNL is having the Gratuity Trust Fund, Leave Encashment Fund and Superannuation Fund with LIC. BSNL has always preferred to keep fund with LIC. Keeping in view the continuous and robust business relationship, it is requested to kindly reinstate the policies (Wherever they lapsed) and also release the payment to the retirees towards the saving portion of the GSLI Schemes. BSNL undertakes to pay the interest on delayed payments, as applicable.

It is requested to kindly advise your field officers in this regard in order to facilitate the payments to the retired employees expeditiously.

I am attaching my earlier letters addressed to Zonal Manager, Delhi Dated 17.03.2020 and 22.04.2020 but inputs still awaited.

Enclosed : A/A

(Signature)
15/6/20

**(Surajit Mandol)
Sr.GM(CA)**

**Copy to :- 1. All Zonal Managers, LIC of India
2. Regional Manager, LIC, K G Marg, Delhi**