Corporate Office
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
Bharat Sanchar Nigam Limited
(A Govt. of India Enterprise)

File No.:BSNLCO-ADMN/74(21)/1/2025-Sports **Date:23 Oct 2026**

To,
Shri R. R. Balasubramanian
General Secretary,
All India Bharat Sanchar Nigam Limited Retired Executives' Association (AIBSNLREA)
Flat No. 6, Second Floor, Subiksha Apartments,
10/11, Sowrashtanagar 7th Cross Street,
Choolaimedu, Chennai, Tamil Nadu – 600094.

Subject: Reply to grievance regarding restoration of the Without-Voucher Medical Facility for retired BSNL employees.

Reference: Grievance Registration No. DOPPW/E/2026/0058948 dated 13.10.2026 and your representation No. AIBSNLREA/CHQ/2026/55 dated 29.09.2026.

With reference to the grievance and representation submitted by your Association seeking restoration of the Without-Voucher Medical Facility for retired BSNL employees, the matter has been examined.

2. In this regard, it is informed that the BSNL Board, vide Resolution No. BSNL SEC TT/BOARD C.R. No. 17 of 2026-27 dated 21.09.2026, approved discontinuation of the fixed monthly payment of ₹1,000/- without submission of medical vouchers under BSNL MRS for retired employees and their eligible dependent family members.
3. In pursuance of the aforesaid approval, BSNL Corporate Office issued Office Order No. **BSNLCO-A/11(11)/4/2025-ESTAB dated 28.09.2026**, stipulating discontinuation of the Without-Voucher Payment facility with effect from **01.10.2026**.
4. The concerns raised in your representation regarding the difficulties faced by elderly pensioners in collecting, submitting and following up medical vouchers have been noted.
5. It is also clarified that the aforesaid office order provides for discontinuation of the Without-Voucher Payment facility only, while stipulating that the other applicable provisions of BSNL MRS shall remain unchanged. Accordingly, the discontinuation of this particular facility should not be construed as discontinuation of the entire BSNL MRS.

Yours faithfully,

Kapoor 23/10/26

(Sandeep Kapoor)
AGM(Admin)
BSNL Corporate Office, New Delhi