

## Details for registration number : DOPPW/E/2023/0053222

<b>Name Of Complainant</b>	R R BALASUBRAMANIAN GS AIBSNLREA
<b>Date of Receipt</b>	14/11/2023
<b>Received By Ministry/Department</b>	Pensions and Pensioners Welfare
<b>Grievance Description</b>	
THIS IS A GRIEVANCE TO BE RESOLVED BY PGM CA (ERP/FICO) of BSNL Corporate office and pertains to Non-receipt of payment towards medical claim without voucher due to incorrect entry of Bank Account Number by BSNL CO case of Shri K. Thangavelu, Retd SDE, Coimbatore. A detailed representation is enclosed. When the grievance was earlier registered vide Docket No.DOPPW/E/2023/0048858, enclosing a detailed representation, it was wrongly sent to CGMT Tamilnadu Circle, who informed me that no attachment has been received and closed the docket. THIS IS RESUBMISSION OF GRIEVANCE WITH DETAILED REPRESENTATION ATTACHED, WHICH IS TO BE RESOLVED BY PGM CA (ERP/FICO) of BSNL CORPORATE OFFICE.	
<b>Current Status</b>	Case closed
<b>Date of Action</b>	12/12/2023
<b>Remarks</b>	
Reply from BSNL is enclosed herewith - Customer Bank Account number has been changed as per the Mantis raised by Coimbatore BA on 28.2.2023 (ID number 0955668). The payment issue is still pending under process. Hence, closed.	
<b>Officer Concerns To</b>	
<b>Officer Name</b>	Sh. Mukesh Meena (Director MOC PG)
<b>Organisation name</b>	Department of Telecommunications
<b>Contact Address</b>	Room No.606,6th Floor Mahanagar Doorsanchar Bhawan Near Zakir Hussain College Old Minto Road New Delhi
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