



प्रशासनिक सुधार और लोक शिकायत विभाग

DEPARTMENT OF
ADMINISTRATIVE REFORMS
& PUBLIC GRIEVANCES

CPGRAMS

Language :

English ▼



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Appeal Details

Appeal Number

DOTEL/E/A/25/0007227

Grievance Registration Number

DOPPW/E/2025/0067184

Name

R R BALASUBRAMANIAN GS AIBSNLREA

Appeal Recieved Date

04/09/2025

Reason Of Appeal

While the grievance is that Despite Varanasi TD addressing all queries, the approval from the Circle Office, UP East, is still pending. While Circle Office, UP East, BSNL has to respond and resolve the grievance, reply from Varanasi TD that the claim has been sent to Circle Office has been provided. It is requested that Circle Office, UP East be directed to resolve the grievance.

Appeal Status

Appeal Closed (On 30/09/2025)

Closing Remarks

REPLY ATTACHED

Appeal Document



Officer Concerns To

Officer Name

Sh. Rajesh Gupta

Email Address

bsnlco.rti@gmail.com

Contact Number

01123734311

Organisation name

Bharat Sanchar Nigam Limited Corporate Office

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Best Viewed in 1440 x 900 resolution



**Bharat Sanchar Nigam
Limited**
(A Government of India Enterprise)
O/o General Manager Business
Area Varanasi-221010



To,
AGM(HR/Medical)
No: GMTDVS/CPGRMS/Reply/2024-25/20

Date: 30.09.2025

S.No.	Case No	Name(Sri/Smt.)	Remark
1	DOTEL/E/A/25/0007227	Shri Prakash dubey	As per AO (Claim) report, indoor medical claim of Smt Shanti devi w/o Sri Prakash dubey payment process has been initiated and expected to be paid within 6 to 7 weeks.

It has been approved by the competent authority, Case may be closed.

Pradip
30/09/2025
AGM (OP)
O/o GM BA Varanasi

Copy to:

The AGM (PG)O /o The CGMT UPE Circle Lucknow.



भारत संचार निगम लिमिटेड

कार्यालय महाप्रबन्धक दूरसंचार जिला, वाराणसी

From/प्रेषक : लेखाधिकारी (क्लेम)
भारत संचार निगम लिमिटेड
कार्या. महाप्रबन्धक दूर संचार जिला
वाराणसी

To/सेवा में : सहायक महाप्रबन्धक (प्रचालन)
का-म. प्रबन्धक दूर संचार की. ए.
वाराणसी

पत्रांक/No. MCA-35/इनडोर मेडिकल बिल/17-18/22

दिनांक/Date 30-9-25

विषय/Subject- श्री प्रकाश दुबे सेवानिवृत्त SDE वाराणसी की पत्नी श्री मती शान्ति देवी
के इनडोर मेडिकल बिल के संबंध में।

उपरोक्त के संबंध में अवगत कराना है कि परिमण्डल कार्यालय
द्वारा इनडोर मेडिकल बिल को निस्तारित करके डि-300775-0006
के भुगतान के लिए अनुमोदन पत्र प्राप्त हुआ है भुगतान हेतु
प्रक्रिया चल रही है ~~संबंधी अनुमोदन पत्र प्राप्त हुआ है~~
लगभग छ. मा. सात हफ्ते में भुगतान हो जायेगा।

[Signature]
लेखाधिकारी (क्लेम)
भारत संचार निगम लिमिटेड
कार्या. महाप्रबन्धक दूर संचार जिला
वाराणसी