

Details for registration number : DOPPW/E/2026/0043275

Name Of Complainant R R Balasubramanian GS AIBSNLREA

Date of Receipt 29/07/2026

Received By Pensions and Pensioners Welfare
Ministry/Department

Grievance Description

This grievance pertains to non-settlement of long pending medical claims of Shri Gopal Prasad Srivastava, Retd. CS CTO, Lucknow, despite Shri Srivastava submitting photocopies of 30 AnnexureC forms, all of which were earlier attached to the original bills submitted from time to time and as required by the Lucknow officials. A detailed representation is enclosed.

Current Status Case closed

Date of Action 17/08/2026

Remarks

Please find attached ATR Case Report No 4 and the below reply submitted by BSNL on your grievance- Reply as received from concern AO is attached. In view of this reply, the case is disposed of PI.

Officer Concerns To

Officer Name Sh. B M Patel (Director MOC PG)

Organisation name Department of Telecommunications

Contact Address Room No.605, 6th Floor Mahanagar Doorsanchar Bhawan Near
Zakir Hussain College Old Minto Road New Delhi

Email Address dirpg.hq-dot@gov.in

Contact Number 01123220537



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

Office of the Principal General Manager, Telecom.

Address : - Telephone Exchange, Kaiserbagh, Lucknow (U.P.)-226001.

No. BSNL/PGMTD-BA LKO/AO(Pay)/PG Corrs./ 90

Dated 14-08-2026

To,
SDE (PG),
O/o PGM, BA-LKO

Subject :- Shri RR Balasubramanian CPGRAM regis. No. DOPPW/E/2026/0043275 in r/o
Shri Gopal Prasad Srivastava retired
Reference :- Your email dated 31.07.2026

With reference to the above, it is submitted that, as per the available SAP records, medical claims amounting to ₹2,20,975/- have been posted in SAP, out of which ₹1,94,330/- has been paid and ₹26,645/- is under process. The details are as under:

Document Clg. Date	Gross Amount	Tax	Net	Remarks
27.03.2024	20268	1056	19212	Payment found processed in SAP
11.01.2022	19100	994	18106	
01.04.2019	21134	320	20814	
02.01.2019	27232	1417	25815	
01.03.2018	9445	487	8958	
05.02.2018	10377	0	10377	
27.12.2017	9478	489	8989	
14.06.2017	10437	0	10437	
20.07.2016	17638	0	17638	
26.05.2016	7767	0	7767	
14.01.2016	16563	0	16563	
31.10.2015	6864	0	6864	
03.09.2015	8755	0	8755	
31.08.2015	9272	0	9272	
Under Process	26645	1387	25258	Under Process for payment approval after submission of requisite document by retiree on 06.08.2026

Total 2,20,975 /-

The above claims have been processed as per the annual eligibility applicable for the respective financial years. The concerned retiree may, therefore, tally the above amounts with the medical bills submitted by him against his annual eligibility and in case any further assistance, the retiree may contact this office in person.

14/08/26
लेखाधिकारी (वेतन एवं अवकाश)
काठमांडू व्यापार क्षेत्र,
कैसरबाग-लखनऊ