लोक शिकायत अनुभाग/Public Grievance Cell कार्यालय मुख्य महाप्रबन्धक /O/o Chief General Manager, उत्तर प्रदेश (पूर्वी) परिमंडल/ UP(East) Telecom Circle हजरतगंज लखनऊ-226001/Hazaratganj, Lucknow-226001 Email - pgcgmtupe@gmail.com



Letter No PG/UPE/Monitoring/Circle Office Replies/2022-23/

Dated 11.04.2023.

To,

Sh. Balasubramanian R R GS AIBSNLEA Flat No 6, Second Floor 10/41, Sowrashtranagar, Choolaimedu Chennai

Sub: Regarding Grievance Registration no DOTEL/E/2023/0008565 case of Sh. O. N. Chaubey, Retd. DE O/o CGMT UPE,

Ref: Docket No: BSNL-CO-2023-AC-03141678794011

Dated: - 14.03.2023

Kindly refer to the subject cited above. In this regard, a report received from AO (Pay), O/o CGMT UP(E) Circle, Lucknow vide letter No AC/M-1/RTI/2022-23 dated 10.04.2023 is enclosed for your kind information please.

This issue with the approval of competent authority.

Encls: (Reply received from AO (Pay) Circle Office, Lucknow)

(Pawan Kumar Prajapati)

AGM (NWO-CFA)



BHARAT SANCHAR NIGAM LIMITED (A Govt. of India Enterprise)

No. AC/M-1/RTI/2022-2023/

Dated 10.04.2023

To,

DGM(PG) O/o CGMT,UP(E) Telecom Circle, Lucknow.

Sub:- Regarding Grievance Registration no. DOTEL/E/2023/0008565 (Case of Shri O. N. Chaubey, Retd. DE (Enquiry) O/o CGMT UP East.

Kindly refer to the grievance registration no. DOTEL/E/2023/0008565 by Sh.Balasubramanian R R GS AIBSNLREA regarding Non-reimbursement of medical claims for emergency admission and bypass surgery (Case of Shri O. N. Chaubey, Retd. DE (Enquiry) O/o CGMT UP East) which was already rejected, is under submission for reconsideration of the case by the competent authority.

O/o CGMT, UP (E) Lucknow

Copy To-

The AO(CSC) O/o CGMT UPE, Lucknow for information and necessary action at your end.