

Details for registration number : DOPPW/E/2026/0013897

Name Of Complainant R R Balasubramanian GS AIBNLREA

Date of Receipt 05/03/2026

Received By Ministry/Department Pensions and Pensioners Welfare

Grievance Description

This grievance is addressed to the Secretary, DoT, two months back and pertains to strict adherence to DoPPW OM dated 30.11.2021 and immediate relief to affected BSNL VRS 2019 retirees. We had also referred to a categorical judgment of the Honble Supreme Court of India (Annexure III) wherein the Court has observed that caste verification after retirement would be largely academic and will not serve any purpose, and that such actions only result in undue harassment of the retired persons. This judicial pronouncement exposes the irrationality and injustice inherent in BSNLs current approach. The essence of DoPPW OM dated 30.11.2021 that pensionary benefits cannot be withheld on the ground of caste verification in the absence of departmental/judicial proceedings has thus been effectively upheld by the Honble Supreme Court. A detailed representation is enclosed

Current Status Case closed

Date of Action 16/03/2026

Remarks

Please refer below the remarks / reply received from Deputy Director General (Establishment) DoT on your grievance - There is no question to rescind the DoT OM dated 30.01.2025, since it was issued with the approval of competent authority. In view of this reply, the case is disposed of PI.

Rating

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Rating Remarks

We respectfully submit that the fact that the DoT OM dated 30.01.2025 was issued with the approval of the competent authority does not, by itself, preclude review or modification. Any administrative order, irrespective of the level at which it was approved, can and ought to be reconsidered when subsequent representations bring out substantive legal, factual, or logical concerns. The clear mandate of DoPPW OM dated 30.11.2021 that

pensionary benefits cannot be withheld merely on the ground of caste verification in the absence of departmental or judicial proceedings, and the categorical judgment of the Honourable Supreme Court holding that caste verification after retirement is largely academic and that such actions only result in undue harassment of retired persons. We therefore once again request that the matter be reviewed in light of the above facts and that appropriate corrective action be taken.

Appeal Details

Appeal Number DOTEL/E/A/26/0003594

Date of Receipt 17/03/2026

Appeal Text We respectfully submit that the fact that the DoT OM dated 30.01.2025 was issued with the approval of the competent authority does not, by itself, preclude review or modification. Any administrative order, irrespective of the level at which it was approved, can and ought to be reconsidered when subsequent representations bring out substantive legal, factual, or logical concerns. The clear mandate of DoPPW OM dated 30.11.2021 that pensionary benefits cannot be withheld merely on the ground of caste verification in the absence of departmental or judicial proceedings, and the categorical judgment of the Honourable Supreme Court holding that caste verification after retirement is largely academic and that such actions only result in undue harassment of retired persons. We therefore once again request that the matter be reviewed in light of the above facts and that appropriate corrective action be taken.

Current Status Appeal Received

Officer Concerns To

Officer Name Sh. B M Patel (Director MOC PG)

Organisation name Department of Telecommunications

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