

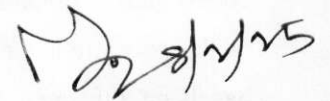
**Minutes of Meeting with All India Bharat Sanchar Nigam Limited Retired
Executive Association WB State Branch held on 05th February 2025**

A meeting was held with the Additional Director and the representatives of All India Bharat Sanchar Nigam Limited Retired Executive Association WB State Branch on 04th February 2025, the minutes of which are as follows: -

- 1. Inclusion of Robotic Surgery in all field of Medical Department** – It was informed that at present as per CGHS extant rule Robotic Surgery and LASER Therapy are not permissible expect for cancer treatment. The association also demanded that permissions for Robotic Surgery for super senior CGHS beneficiaries should also be given. It has been explained that it is the policy matter and not under the purview of the Additional Director, CGHS cities.
- 2. Essential Life Saving Drugs** – The members urged that the life saving drugs should be received within three days as prescribed by Wellness Centre and empanelled HCOs. It was informed that there is a provision that if the medicines indented if not received by the beneficiaries within 3 days, the beneficiaries can visit the CMO I/C of the concerned WC and the CMO will issue a Not Supplied (NS) certificate. On the basis of the NS remarks the beneficiary can purchase the medicines and claim for reimbursement. To avoid this many CGHS beneficiaries are requesting the CMO I/Cs to re-indent the medicines rather than to NS, which is the cause of delay in supply of indented medicines.
- 3. Collection of Blood Samples, Stools etc should be home collection from the beneficiaries above 70 years** – It was informed that it is a policy matter and not under the purview of Additional Director CGHS cities. Moreover, it was also informed that the empanelled HCOs are also doing home collection but the charges of home collection are not reimbursable and to be borne by the beneficiaries.
- 4. Empanelled Hospital and Wellness Centre at Kalyani area** – The Associations demanded a wellness centre and an empanelled CGHS hospital in the Kalyani area. It was informed that opening of a new wellness centre is a policy matter and not under the purview of Additional Director CGHS cities. Also it has been informed that for opening of a new WC, involves sanctioning of manpower and other infrastructure, which requires IFD approval.

The Association has also informed that the Association may request the HCOs of that area that they can apply for empanelment under CGHS Kolkata, provided they have the Full NABH accreditation / QCI recommendation for CGHS empanelment, as the case may be.

- 5. Permanent CGHS Counter at AIIMS Kalyani** – It was informed that AIIMS Kalyani is one of the premier institutions of Govt. of India under MoH&FW. The patients' needs online registration for seeking appointment in the institution. As per the request of Additional Director, CGHS Kolkata after signing an MoU with AIIMS Kalyani, there is a provision for walk-in-appointment exclusively for CGHS beneficiaries at AIIMS Kalyani from morning till 11.00 AM on all working days. CGHS Beneficiaries can go before 11.00 AM and can avail the walk-in-appointment for their treatment in the concerned Departments of AIIMS Kalyani.
- 6. Discussion on ABHA** – The association members have been sanitized about the ABHA and been explained about the benefits of the ABHA ID. It has also been informed that at present there is no compulsion of ABHA ID as per the extant guideline.
- 7. Revision of rates of CGHS for Outdoor beneficiaries** – It has been informed that the last rate revision of CGHS Rate list was done in the year 2014. The rate revision is under the final stage and is expected to be published soon.
- 8. Inclusion of our members into Local Advisory Committee (LAC) for each wellness centre** – It was informed that at present there is 21 WCs under the jurisdiction of Additional Director and there are 19 Pensioner Associations in CGHS Kolkata, the number of which is increasing on a regular basis. As per the norms of formation of LAC, only 2 Members from the Pensioner Associations can be incorporated in the LAC of the Wellness Centre. The members can fill up their nomination and the decision of inclusion of members in the LAC will be taken by the Competent Authority.
- 9. Every Doctors at empanelled HCOs should ensure to examine CGHS beneficiaries without any discrimination of Doctor's fee** – It was informed that there is no such provision in the present Memorandum of Agreement. So it can't be forced to the empanelled HCO for the same.



अपरःनिदेशक
Additional Director
सी. जी. एच. एस./C. G. H. S.
6, एसप्लानेड पूर्व/Espianade East
कोलकाता/Kolkata-700 069