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EXECUTIVE DIRECTOR AIIMS GUWAHATI

Article 5 Agreement or Memorandum of an agreement

NA

0 (Zero)

ADDITIONAL DIRECTOR CGHS GUWAHATI

EXECUTIVE DIRECTOR AIIMS GUWAHATI

EXECUTIVE DIRECTOR AIIMS GUWAHATI

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C.G.H.S, Guwahati

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and

डाः डि. इंति Dr. D. Engti अपर निर्देशक Additional Director के.स.स्वा.यो, गुवाहाटी C.G.H.S, Guwahati

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हो. अशोक पुराणिक / Dr. Ashok Puranik कार्यकारी निदेशक / Executive Director एम्स गुवाहाटी / AllMS Guwahati

> She sohe Mahank She sohe Mahank Advocates 14.11.23

ATUNIMA BRASANIA NOTARY, GOVT. OF ASSANIA NOTARY, GOVT. OF ASSANIA NOTARY, GOVT. OF ASSANIA NOTARY, Regord No. KAM. NA

MEMORANDUM OF AGREEMENT

For providing credit facilities to CGHS Pensioners and other entitled categories of CGHS beneficiaries in All India Institute of Medical Sciences, Guwahati

This Agreement made at AIMS, Guwahat on 15 day of Nev. 2013 between THE PRESIDENT OF INDIA acting through THE ADDITIONAL DIRECTOR, CENTRAL GOVERNMENT HEALTH SCHEME, MINISTRY OF HEALTH AND FAMILY WELFARE, GOVERNMENT OF INDIA having its office at Guwahati (hereinafter called CGHS, Guwahati) which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include its successors and assigns) of the First Part

AND

A. B. Baishya Kamrup (Rural) Kagd. No. KAM-04

THE EXECUTIVE DIRECTOR, ALL INDIA INSTITUTE OF MEDICAL SCIENCES, GUWAHATI (Hereinafter referred to as "AIIMS, Guwahati" for short, which expression shall, where the context so admits, include its succession & assigns) of the SECOND PART.

NOW, THEREFORE, IT IS HEREBY AGREED between the Parties as follows:

- The CGHS Pensioners and other entitled categories of beneficiaries will be eligible for cashless treatment in OPD, investigations and Indoor Treatment at AIIMS, Guwahati. They will be eligible for Indoor treatment facilities as per their ward entitlement in private CGHS empanelled hospitals.
- 2) Admission of the CGHS beneficiary shall be made only against production of valid CGHS Beneficiary ID Card for treatment at AIIMS, Guwahati

Contd......P/3

हों. अशोक प्रार्गणक / Dr. Ashok Puranik कार्यकारी निदेशक / Executive Director एम्स गुवाहाटी / AllMS Guwahatı Additional Director

8: N. vetr. 21. "Jarket

9: N. vetr. 21. "Jarket अपन निरंजाक व्यापन निरंजाक अपन निरंजाक

Sewahati

Executive

- 3) AIIMS, Guwahati shall create a separate Help Desk and a separate accounting system for CGHS beneficiaries.
- 4) The standard rates applicable for CGHS beneficiaries will be in accordance with the approve rate list 2014, updated on 14th May 2021 for all the charges and it will be amended as and when New Rates are published by competent authority (i.e. Ministry of Health & Family Welfare, Govt. of India). Billing will be done for all CGHS beneficiaries in accordance with the above rate list and in case of unavailability of CGHS rates for any diagnostic test, investigations, procedure or treatment, the AIIMS Guwahati rates will be applicable for the CGHS beneficiaries also.
- Institute, as per the CGHS rates. In case a beneficiary chooses an implant, prosthesis, fixation device, intervention procedure, surgery, drugs, vaccines, or any medical device/product/treatment in elective procedures- that is costier that the reimbursement provided under CGHS rates- then the excess cost over and above the CGHS ceiling rate limit will have to be borne that the beneficiary himself/herself. The excess amount will have to be paid to the beneficiary in advance, with an undertaking that he/she has willingly opted for the costlier alternative and that he/she will not claim this excess amount from CGHS or any other scheme/ services of medical

reimbursement.

Medicines prescribed by the doctors at AIIMS, Guwahati for OPD treatment or at the time of discharge from AIIMS, Guwahati will be collected by the beneficiaries through CGHS. However, at the time of discharge of an admitted CGHS beneficiary, medicines up to the cost of Rs. 2000/- can be prescribed and availed by the beneficiary from the hospital pharmacy of AIIMS, Guwahati and not beyond that. This amount, provided to entitled categories of beneficiaries, can be claimed by AIIMS Guwahati for reimbursement as medicine bills for that patient from CGHS Guwahati.

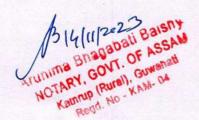
Contd......P/4

- 7) Investigations advised to CGHS beneficiaries on an OPD basis by consulting doctor at AIIMS, Guwahati can be availed by the beneficiary in the same sitting, without going back to CGHS Guwahati office for obtaining any further requisition slip for the ordered investigation. A formal referral/requisition from CGHS dispensary will not be necessary in this regard.
- 8) All serving Central Government employees (except employees of Ministry of Health & Family Welfare) shall make cash payment to AIIMS Guwahati for their respective treatments (both OPD/IPD & on Emergency) and claim the reimbursement amount from their respective offices/departments. Pensioner beneficiaries from Autonomous Body/ Organization (Yellow colour card holder) will make cash payment to AIIMS Guwahati for their treatment and claim the amount of reimbursement from respect departments from where they had retired.

Categories of eligible beneficiaries to the Office of Additional Director, CGHS, categories and payment shall be made into the Account created by AIIMS, after receipt of Bills, by CGHS, Guwahati.

- 10) The payment may be made by NEFT/RTGS as per bank details provided by AIIMS, Guwahati.
- 11) Any disputes and complaints regarding CGHS matters arising at AIIMS Guwahati, will be referred to CGHS Regional Office, Guwahati for settlement.

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16.00 miles

- 12) CGHS Guwahati will lend the necessary support and training to AIIMS Guwahati personnel for efficiently providing the CGHS services. Training will be provided initially at the launch of the services at AIIMS, Guwahati and thereafter continued support will be provided as and when sought for by AIIMS, Guwahati.
- 13) The agreement shall remain in force for a period of **FIVE YEARS** from the date signed by both parties.
- 14) Two originals of this Agreement are made on Non-judicial Stamp papers of Rs.100/- each; one will be kept at the Office of ADDITIONAL DIRECTOR, CGHS, Guwahati the other will be retained in the Office of the EXECUTIVE DIRECTOR, AIIMS, Guwahati.
- 15) Both parties may appoint Nodal officers for smooth implementation of MOA.

IN WITNESS WHEREOF the parties hereunto have put their respective hands on the day and year first herein above written.

Dated:

NAME:

Signed and Stamped

Signed and Stamped

Signed and Stamped

Party Additional Displayer

Party Of the OTHER PART Puranik

Party of the OTHER PART Puranik

Through Executive Director

Through Executive Director

AIIMS, Guwahati



Arunima Bhagabati Baisny NOTARY, GOVT. OF ASSAM NOTARY, GOVT. Guwanati Kamrup (Rural), Guwanati Regd. No - KAM- 04

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Dr. Dr. Engli
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Additional Director
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C.G.H.S. Guwahell



All India Institute of Medical Sciences Guwahati	Page number	Page 1 of 3
	Issue No.	01
Standard Operating Protocol for CGHS beneficiaries	Rev. No.	00
	Date of Issue	
	Document number	

LINTRODUCTION: The Central Government Health Scheme (CGHS) provides comprehensive medical care to the Central Government employees and pensioners, freedom fighters, MPs, ex-MPs and their dependent family members enrolled under the scheme. In fact, CGHS caters to the healthcare needs of eligible beneficiaries, covering all four pillars of the democratic set-up in India namely Legislature, Judiciary, Executive and Press. CGHS is the model health care facility provider for the beneficiaries as stated above and is unique of its kind due to the large volume of beneficiary base, and open-ended, generous approach to providing health care. Presently approximately 42 lakh beneficiaries are covered by CGHS in 79 cities all over India and the endeavor is to include more cities to improve the accessibility of the services.

All India Institute of Medical Sciences, Guwahati- an institute of National Importance (INI) established under act of parliament by the MoHFW (GoI), is committed to providing best health care services in North-East India. In continuation to enhance the scope of services, All India Institute of Medical Sciences (AIIMS), Guwahati, is planning to sign a MoA with Additional Director, CGHS Guwahati. It will be beneficial for the senior citizens (CGHS retired beneficiaries) and other CGHS beneficiaries without any hassle of making payments and then processing reimbursement from CGHS. This initiative of MoHFW will save time, reduce paperwork and also delays in settlement.

- II. DISTRIBUTION: OPD, IPD, Diagnostic Services in all the departments of AIIMS, Guwahati.
- III. RESPONSIBILITY: Applicable to all the concerned staff of AIIMS, Guwahati.
- IV. PROCEDURE: Process as follows (flow chart is attached as Annexure-"I")
- 1. A dedicated "CGHS Cell" will be constituted, for the smooth implementation of the CGHS facilities at AIIMS, Guwahati. The CGHS cell will be constituted of Nodal Officer, Medical Social Worker and Upper / Lower Division Clerks appointed by the authorities of AIIMS, Guwahati.
- 2. CGHS Pensioners and other serving employees of MoHFW [viz. employees of Government Medical Store Depot (GMSD), Regional Drug Testing Laboratory (RDTL), Central Drugs Standard Control Organisation (CDSCO), Regional Health Office (RHO) and any other eligible department under MoHFW], holding a Valid CGHS Card would be eligible for cashless treatment at AIIMS, Guwahati. Pensioner beneficiary from Autonomous Organization/Body (Yellow colour cardholder) will make cash payment to AIIMS Guwahati for their treatment and claim the amount of reimbursement from respective departments where they have retired.

Dr. D. Engti अपर निवेशक Additional Director के.स.स्वा.बो, गुवाहाटी C.G.H.S, Guwahati

डॉ. अशोक पुराणिक / Dr. Ashok Puranik कार्यकारी निर्देशक / Executive Director एम्स गुवाहाटी / AllMS Guwahatı डा: डि. इति
Dr. D. Engti
अपर निर्देशक

Additional Director
के.स.स्वा.यो, गुवाहाटी
C.G.H.S, Guwahati

- 3. In service CGHS beneficiary holding a valid CGHS card are eligible for the treatment on cash payment basis under the category of CGHS at AIIMS, Guwahati.
- 4. A designated counter will be earmarked at OPD Registration Area (CGHS Desk) for CGHS beneficiaries. Beneficiary credentials will be verified online through CGHS data base at this counter. The validity of the CGHS card and the benefit entitlement shall also be checked here.
- 5. For availing the benefits, entitled CGHS beneficiary must present their CGHS card at CGHS desk of AIIMS, Guwahati with referral letter, which shall be kept for records at AIIMS Guwahati (Mandatory Requirement).
- 6. Referral letter will not be required for beneficiaries of the CGHS who are over the age of 75 years.
- 7. There will be no OPD registration charges levied for CGHS beneficiaries.
- 8. The beneficiary category for cashless or non-cash treatment will also be mentioned on the OPD/IPD card of the beneficiary.
- 9. During emergency conditions, if a CGHS beneficiary, has not brought any referral letter or cannot produce his/her CGHS card or Identity card to prove the CGHS entitlement; then he/she may be admitted as a cashless CGHS beneficiary immediately- but with the condition that he/she has to present his/her CGHS card at AIIMS Guwahati within the next 24 hours; failing which he/she will not be able to avail the benefits of CGHS cashless services and will have to pay the bills in full to AIIMS, Guwahati.
- 10. CGHS beneficiaries will not be entitled for any preference in diagnosis or treatment over other patients.
- 11. Billing will be done for all CGHS beneficiaries in accordance with CGHS standardized rates. The approve rate list 2014, updated on 14th May 2021 will be applicable for all the charges provided by AIIMS, Guwahati to CGHS, beneficiaries. It will be amended as and when New Rates are published by competent authority (i.e. Ministry of Health & Family Welfare, Govt. of India). In case of unavailability of CGHS rates for any diagnostic test, investigations, procedure or treatment, the AIIMS Guwahati rates will be applicable for the CGHS beneficiaries also.
- 12. Medicines prescribed in the AIIMS OPD, will have to be obtained by the CGHS beneficiaries from the CGHS dispensary only. However, at the time of discharge of an IPD admitted CGHS beneficiary, medicines up to the cost of Rs. 2000/- can be prescribed and availed by the beneficiary from the hospital pharmacy of AIIMS, Guwahati and not beyond that.
- 13. AIIMS Guwahati doctors will have to put a note/ seal on the prescribed e-investigation forms of CGHS beneficiaries, stating that the tests may be conducted at any other CGHS empaneled laboratory or hospital; so as to enable the right of the patient to undertake the tests at any CGHS approved center of his/her choice.

14. For those investigations, advised on OPD basis, that are not available at AIIMS, Guwahati, the prescribing doctor will put a note/ seal on the investigation form stating that those tests are not available at AIIMS, Guwahati.

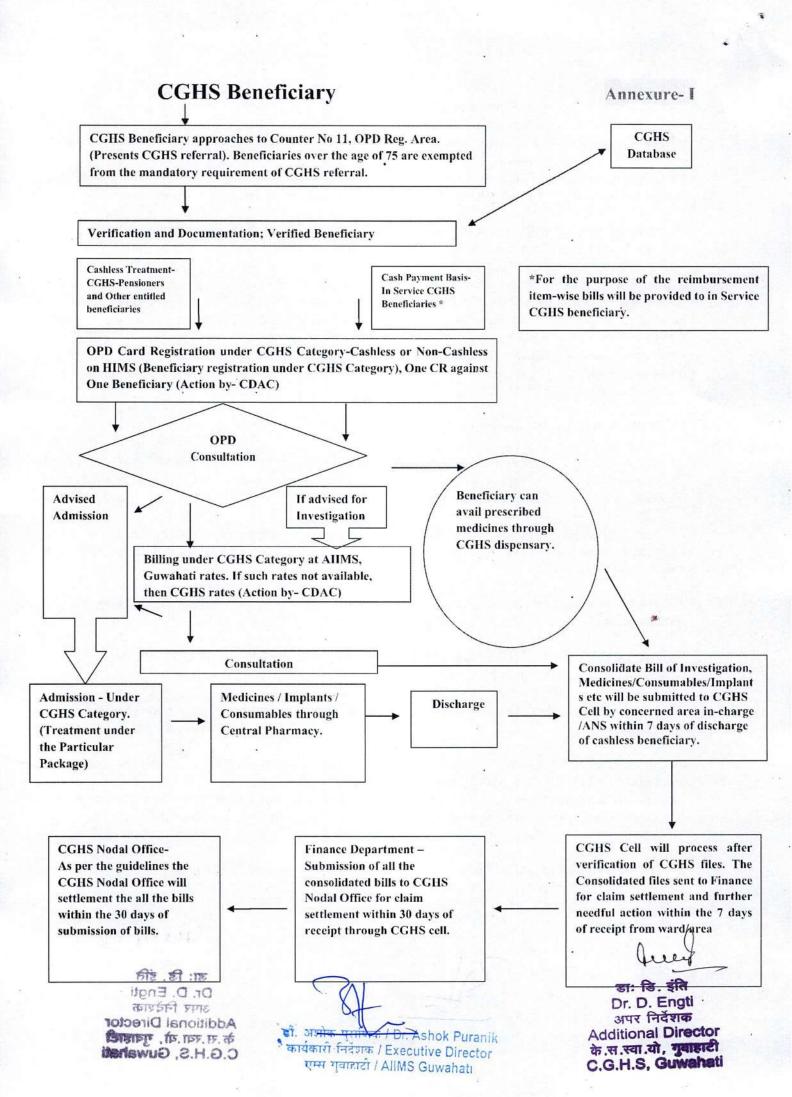
हाः डि. इति Dr. D. Engtl अपप निर्वेशक Additional Director के.स.स्वा.वे, पुनशादी C.G.H.S. Guwahati

डॉ. अशोक पुराणिक / Dr. Ashok Puranik कार्यकारी निर्देशक / Executive Director एम्स गुवाहाटी / AllMS Guwahati Dr. D. Engti अपर निर्देशक 2 Additional Director के.स.स्वा.यो, गुवाहाटी C.G.H.S, Guwahati

- 15. Investigations advised to CGHS beneficiaries on an OPD basis by consulting doctor at AIIMS, Guwahati can be availed by the beneficiary in the same sitting, without going back to CGHS Guwahati office for obtaining any further requisition slip for the ordered investigation. A formal referral/requisition from CGHS dispensary will not be necessary in this regard.
- 16. CGHS beneficiaries taking treatment on OPD basis (Investigation, other levy charges etc.), shall submit the photocopy of their OPD card and investigation bills at CGHS desk/ counter.
- 17. AIIMS, Guwahati will provide Implants that are available only at the Institute, as per the CGHS rates. In case a beneficiary chooses an implant, prosthesis, fixation device, intervention procedure, surgery, drugs, vaccines or any medical device/product/treatment in elective procedures- that is costlier that the reimbursement provided under CGHS rates, then the excess cost over and above the CGHS ceiling rate limit will have to be borne by the beneficiary himself. The excess amount will have to be paid by the beneficiary in advance, with an undertaking that he/she has willingly opted for the costlier alternative and that he/she will not claim this excess amount from CGHS or any other scheme/ services of medical reimbursement. A stamp will be placed upon the money receipt of the beneficiary (which he is paying in excess of CGHS reimbursement value)- stating that "this amount is not refundable under CGHS".
- 18. CGHS cell at AIIMS Guwahati will initiate the process of reimbursement of CGHS bills.
- 19. There will be a separate bank account for CGHS beneficiaries' reimbursement. Additional Director, CGHS Guwahati shall process the bills expeditiously and payment shall be credited into the Bank Account created by AIIMS, Guwahati for CGHS.
- 20. For IPD cashless beneficiaries, consolidated bills of hospital levy charges, medicines, consumables and implants etc. will be submitted to CGHS cell by concerned area in-charge/ANS within 7 days of discharge.
- 21. CGHS cell will send the consolidated files to Finance department, AIIMS Guwahati for claim settlement and further needful action within 7 days of receipt of bills from the ward.
- 22. Finance Department, AIIMS Guwahati will submit all the consolidated bills to CGHS Regional Office for claim settlement within 30 days of their receipt from CGHS cell.
- 23. CGHS regional office, Guwahati will settle all the bills within 30 days of submission of bills by AIIMS Guwahati.
- 24. Initially, all reimbursement claims will be made by submission of hard copies of claim forms and bills to CGHS office by AIIMS, Guwahati. This mode will be operational till the software and logistics are developed and thereafter the entire process will be carried out by online mode only. Any documents, hard copies required by CGHS office, Guwahati can be collected from AIIMS Guwahati office, by the authorities, as and when required.
- 25. For any disputes regarding billing, claims, reimbursement etc. of CGHS at AIIMS, Guwahati, the matter will be referred to CGHS, Guwahati and their decision will be final and binding in this regard.

हा: हि. इंति Dr. D. Engti अपर निवंशक Additional Director के.स.स्वा.वो, नुबाहरी C.G.H.S, Guwahati

हाँ. अंशोक पुराणक / Dr. Ashok Puranik कार्यकारी निर्देशक / Executive Director एम्स गुवाहारी / AllMS Guwahatı डा: डि. इंति
Dr. D. Engti
अपर निर्देशक 3
Additional Director
के.स.स्वा.यो, गुवाहाटी
C.G.H.S, Guwahati















ACL





भारत सरकार/GOVERNMENT OF INDIA

स्वास्थ्य और परिवार कल्याण मंत्रालय/ Ministry of Health & Family Welfare अपर निदेशक का कार्यालय/OFFICE OF THE ADDITIONAL DIRECTOR

केंद्रीय सरकार स्वास्थ्य योजना/CENTRAL GOVERNMENT HEALTH SCHEME

2nd floor, S.R.House, Opp.Mount Carmel School, Ashram Road, Ahmedabad -380009 E mail: ad.ah.cghs@nic.in, adcghsahmedabad@yahoo.co.in Ph-: 079-26587798



No.CGHS/AHMD/ADMN/2023 1814

03/11/2023

To The Director, Dte. General of CGHS, Central Government Health Scheme, MoH&FW, R.K. Puram New Delhi - 110011

Subject: - Treatment of CGHS pensioner beneficiaries and others at AIIMS, Rajkot reg.

Sir,

With reference to the OM F.No. 2-28016/61/2023-PMSSY-V (E.O.:8220644) dated 04/09/2023, on the subject mentioned above, I have to convey that with the co-ordination of Director AIIMS, Rajkot, a special dedicated registration desk has been created to facilitate eligible CGHS beneficiaries to avail health care facilities of premium institution.

The CMO I/c of all the wellness centres under CGHS, Ahmedabad has been intimated with this development along with request that information regarding this may be circulated among all staffs and also be placed in notice board.

> Additional Direct CGHS: Ahmedabad

Encl: As above.

Copy to:

- ADDG (HQ), CGHS for information and necessary action.
- 2. MCTC Cell, for information and necessary action.

INDIA NON JUDICIAL Government of Gujarat



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> मार अरोरा, uneet Kumar Arora (प्रसा.)/Dy. Director (Admin), 02 Nov 12

डॉ रविन्द्र कुमार केन / Dr. Rayindra Kurnar Kaine

के.स.स्वा:बो. अहमदाबाद / CGHS : Ahmedabad एस.आर. झउस, द्वितीय तल, आश्रम रोड, अहमदाबाद

S. R. House. 2nd Floor, Ashram Road, Ahmedabad-380009

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3. In case of any discrepancy please inform the Competent Authority.

MEMORANDUM OF AGREEMENT

For providing credit facilities to CGHS Pensioners and other entitled categories of CGHS beneficiaries in All India Institute of Medical Sciences, Rajkot.

This Agreement made at Rajkot on this day of 2nd November 2023 between THE PRESIDENT OF INDIA acting through THE ADDITIONAL DIRECTOR, CENTRAL GOVERNMENT HEALTH SCHEME, MINISTRY OF HEALTH AND FAMILY WELFARE, GOVERNMENT OF INDIA having its office at S.R. House, Opposite Bata showroom, Ashram Road, Ahmedabad – 380009, Gujarat (hereinafter called CGHS. which expression shall, unless repugnant to the context or meaning thereof. be deemed to mean and include its successors and assigns) of the First Part

AND

THE EXECUTIVE DIRECTOR. ALL INDIA INSTITUTE OF MEDICAL SCIENCES, Rajkot, at Village: Khndheri, Tehsil: Paddhari, District: Rajkot, Gujarat-360110 (Hereinafter referred to as "AIIMS, Rajkot" for short, which expression shall, where the context so admits, include its succession & assigns) of the SECOND PART

NOW, THEREFORE, IT IS HEREBY AGREED between the Parties as follows:

- The CGHS Pensioners and other entitled categories of beneficiaries will be eligible for cashless treatment in OPD. investigations and Indoor treatment at AIIMS, Rajkot. They are eligible for Indoor treatment facilities as per their ward entitlement in private CGHS empanelled hospitals.
- Admission of the CGHS beneficiary shall be made only against production of valid CGHS Beneficiary ID Card for the treatment at AIIMS, Rajkot.
- AIIMS, Rajkot shall create a separate Help Desk and a separate accounting system for CGHS beneficiaries.
- 4. AIIMS, Rajkot shall provide implants available at the Institute and the beneficiaries shall not have option to choose Specific Implants of their choice.
- Medicines prescribed by the doctors at AIIMS, Rajkot for OPD treatment or at the time of discharge from AIIMS, Rajkot will be collected by the beneficiaries through CGHS.
- AIIMS, Rajkot shall raise credit bills of CGHS Pensioners and other categories of eligible beneficiaries to the Office of Additional Director CGHS, Ahmedabad and payment shall be made into the Account created by AIIMS, Rajkot as per the bill raised by AIIMS. preferably within 30 working days after receipt of Bills, by CGHS.

कर्नत पुनीत कुमार अरोरा, eoi. Puneet Kumar Arora, प निदेशक (प्रसा.)/Dy. Director (Admin),

एम्स राजकोट - ३६०,००१, गुजरात. AIIMS Rajkot - 360 001. Gujarat. डॉ रविन्द्र कुमार केन / Dr. Ravindra Kumar Kaine अपर निदेशक / Additional Director

के.स.स्वा.यो. अहमदावाद / CGHS : Ahmedabad एस.आर. हाउस, द्वितीय तल, आश्रम रोड, अहमदाबाद

S. R. House. 2nd Floor, Ashram Road, Ahmedabad-380009

- 2. The payment may be made by NEFT/RTGS as per bank details provided by AIIMS, Rajkot.
- 3. The agreement shall remain in force for a period of FIVE YEARS from the date signed by both parties.
- 4. Two originals of this Agreement are made on Non-Judicial Stamp papers of Rs. 100 each; one will be kept at the Office of Additional Director, Central Government Health Scheme (CGHS), MoHFW, Government of India Ahmedabad the other will be retained in the Office of the Executive Director, AIIMS, Rajkot.
- 5. Both parties may appoint Nodal officers for smooth implementation of MOA.
 - AIIMS, Rajkot will provide healthcare facilities to the CGHS card holder in respect of facilities listed in Annexure-I and other facilities as and when become operational.
 - 2. The modalities /SOP/ list of currently available Medical Services at AIIMS Rajkot are attached as Annexure I along with a flowchart for better understanding.

IN WITNESS WHEREOF the parties hereunto have put their respective hands on the day and year first herein above written.

Signed and delivered by the within Named	Signed and delivered by the within Named
Col. Puneet Kumar Arora, Col. Puneet Kumar Arora, Sign and Stamped Party of Mac SECOND Part Deputy Director (Admin), AllMS Rajkot Through Executive Director, AllMS, Rajkot	Sign and Stamped Part Housen Additional Directory (CATS.) Additional Direc

Annexure-I

All India Institute of Medical Sciences, Rajkot an Autonomous Institute of National Importance is one of the new AIIMS and apex healthcare Institute established by the Ministry of Health & Family Welfare. Government of India under the Pradhan Mantri Swasthya Suraksha Yojana (PMSSY) with the aim of correcting regional imbalances in quality tertiary level healthcare in the country and attaining self-sufficiency in graduate and postgraduate Medical education and training. We at AIIMS, Rajkot have been providing quality healthcare services and ensuring holistic wellbeing. Our aim is to achieve excellence in providing health care services Medical education (undergraduate and postgraduate) and Research as well.

Our Out Door Patient departments (OPDs) have treated around 1 lakh patients till date in following General and specialised department-

General OPDs-10

- Dentistry
- o Dermatology
- o ENT
- General Medicine
- General Surgery
- Obstetrics & Gynaecology
- Ophthalmology
- Orthopaedics
- o Paediatrics
- Psychiatry
- o Pulmonary Medicine

Specialty Clinics-7

- o Antenatal Clinic
- o Flu Clinic
- Pediatric Asthma
- Deaddiction services
- o Glaucoma Clinic
- Squint Clinic
- Medical Retina Clinic

Our IPD Services are yet to commence and is expected to be functional by January 2024 onwards.

Col. Puneet Kumar Arora, उप निदेशक (प्रसा.)/Dy. Director (Admin),

एम्स राजकोट - ३६० ००१, गुजरात. AIIMS Rajkot - 360 001. Gujarat

860 001. Gujarat. 2 Nov 23 डॉ रविन्द्र कुमार केन / Dr. Ravindra Kumar Kaine अवर निवेशक / Additional Director

के.स.स्वा:बो. अहमदाबाद / CGHS : Ahmedabad एस.आर. हाउस, द्वितीय तल, आश्रम रोड, अहमदाबाद

S. R. House. 2nd Floor, Ashram Road, Ahmedabad-380009

Diagnostics Services: -

Radiology: We currently have X-ray, USG & MRI Services. However, MRI Services will be made available in next two months. i.e. by January 2024.

Basic Pathology, Microbiology & Bio chemistry tests are also available. Newer tests will be added in due course. CGHS beneficiaries can avail the above available facilities.

Strength & Limitations:

- a. IPD Services are yet to commenced at AIIMS, Rajkot as building/Infrastructure for IPD is not yet fully functional & only basic indoor specialist facilities will be made available initially. However, Super specialty departments will be added in due course. Even labs are being shifted to IPD building as & when the IPD building is handed over to us. Due to space constraints there may be limitations in extending few services initially.
- b. AIIMS Rajkot will have provision for only 30 Private/single beds and rest will be general beds (as & when full IPD services are commenced), However, allocation will be strictly on availability basis for the same.

कर्नात कुमार अरोरा, Col. Puneet Kumar Arora, उप निदेशक (प्रसा.)/Dy. Director (Admin),

एन्स राजकोट - ३६० ००१. गुजरात. AIIMS Rajkot - 360 001. Gujarat.

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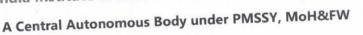
डॉ रविन्द्र कुमार केन / Dr. Ravindra Kumar Kaine अपर निदेशक / Additional Director

के.स.स्वा.यो. अहमदाबाद / CGHS : Ahmedabad एस.आर. हाउस, द्वितीय तल, आश्रम रोड, अहमदाबाद S. R. House. 2nd Floor, Ashram Road, Ahmedabad-380009



अखिल भारतीय आयुर्विज्ञान संस्थान राजकोट, गुजरात 360001

All India Institute of Medical Sciences, Rajkot, Gujarat 360001





Government of India www.aiimsrajkot.edu.in

SOP for CGHS Beneficiaries at AHMS Rajkot

1. Introduction & Purpose: The Central Government Health Scheme provides comprehensive medical care to the Central Government employees and pensioners enrolled under the scheme. In fact, CGHS caters to the healthcare needs of eligible beneficiaries, covering all four pillars of the democratic set-up in India namely Legislature, Judiciary, Executive and Press. CGHS is the model health care facility provider for Central Government employees & Pensioners and is unique of its kind due to the arge volume of beneficiary base, and open- ended, generous approach to providing health care. Presently approximately 42 lakh beneficiaries are covered by CGHS in 79 cities all over India and the endeavour is to include more cities to improve the accessibility of the services.

All India Institute of Medical Sciences is an Institute of National Importance (INI) established under act of parliament by the MOHFW (Gol) and committed for providing best health care services in India. In continuation to enhance the scope of services, All India Institute of Medical Sciences (AIIMS), Rajkot, has now singed a MoU with CGHS, Ministry of Health and Family Welfare, Govt. of India. Now the patient care facility for CGHS beneficiaries is available including In-Patient (IPD) Services (as & when commenced). It will be beneficial for the senior citizens (CGHS retired beneficiaries) and other CGHS beneficiar.es without any hassle of making payments and then processing reimbursement from CGHS. This initiative of MOHFW will save time, reduce paperwork and delays in settlement.

- 2. <u>Distribution:</u> OPD, IPD (as & when commenced), & available Diagnostic Services in all the departments of AIIMS, Rajkot.
- 3. Responsibility: Applicable to all the concerned staff of AIIMS, Rajkot.
- Procedure: Process as follows (flow chart is attached as Annexure- "I")
 - A dedicated CGHS cell with following Members will be made functional:

Sr. No.	Name	Designation
1.	Dr. Kuldeep GB	Dy. Medical Superintendent- I / Hospita Administrator
2.	Dr. Yashdeep Singh Pathania	Dy. Medical Superintendent- II
3.	As posted	Data Entry Operator (D.E.O.)
4.	As posted	Multi-Tasking Staff (M.T.S.)

2. CGHS Pensioners and other beneficiaries entitled for cashless treatment like ex-MPs. ex- Governors, former Judges of Supreme Court of India, former Judges of High Courts, freedom Fighters, etc., holding a Valid CGHS Card are eligible for cashless treatment at AIIMS, Rajkot.

3. In-service CGHS beneficiaries holding a valid CGHS card are eligible for the treatment on cash payment basis under the category of CGHS at AIIMS Rajkot when service commence.

डॉ रविन्द्र कुमार केन / Dr. Ravindra Kumar Kaine

कुमार अर्गीमा Campus: Village Khandheri, Tehsil- Paddhari, District Rajkot उत्तर / Additional Director के.स.स्वा.यो. अहमदाबाद / CGHS : Ahmedabad

dda . aiimsrajkot@gmail . com

neet Kumar Arora, निदेशक (प्रसा.)/Dy. Director (Admin), एम्स राजकीट - ३६० ००१. गुजरात. 2 Nov 23 AIIMS Rajkot - 360 001. Gujarat.

एस.आर. हाउस, द्वितीय तल, आश्रम रोड, अहमदाबाद S. R. House. 2nd Floor, Ashram Road, Ahmedabad-38000



अखिल भारतीय आयुर्विज्ञान संस्थान राजकाट, गुजरात 36000।

All India Institute of Medical Sciences, Rajkot, Gujarat 360001



A Central Autonomous Body under PMSSY, MoH&FW

Government of India www.aiimsrajkot.edu.in

- A counter at OPD will be identified as designated counter for CGHS beneficiaries in due course.
- 5. Entitled CGHS beneficiaries must present their original CGHS Card at designated counter for verification at CGHS Desk with self-attested photocopy, which shall be kept by the AIIMS Rajkot. In case of a dependent family member copies of the CGHS card of self and family members shall be submitted. (Mandatory requirement).
- 6. The validity of the CGHS card and the ward entitlement shall be checked from the CGHS card at designated Counter.
- The beneficiary category for cashless or non-cash treatment will be mentioned on OPD/IPD card.
- 8. CGHS beneficiaries will not be entitled for any preference. AIIMS, Rajkot will follow the rule of first come first serve.
- 9. Treatment will be done in accordance with the AIIMS, Rajkot rates (including package rate) and in case of unavailability of the same/CGHS rates will be made applicable.
- 10. Medicines prescribed by the concerned consultant in OPD or at the time of discharge beneficiary will be collected through CGHS dispensaries.
- 11. CGHS beneficiaries taking treatment on OPD basis (Investigations, Other levy charges) they shall be submit the photo copy of OPD card and investigation bills at Designated Counter.
- 12. AIIMS, Rajkot provide Implants available at the Institute and beneficiary shall not have option to choose specific Implants of their choice.
- 13. CGHS cell will process the bills after verification and consolidated files sent to Finance for claim settlement and further needful action.
- 14. There will be a separate bank account for CGHS beneficiaries' reimbursement. Additional Director, CGHS Ahmedabad process the bills expeditiously and payment shall be credited into the Bank Account created by AIIMS, Rajkot for CGHS.
- 15. For IPD cashless beneficiary consolidated bills of hospital levy charges, medicines, consumables, and Implants etc will be submitted to CGHS cell by concerned ward in- charge/Nursing Officer within 48 Hours of discharge.
- 16. CGHS Cell will send the Consolidated files sent to Finance for claim settlement and further needful action within the 7 days of receipt from ward/ area.
- 17. Finance Department will submit all the consolidated bills to CGHS Regional Office for claim settlement within 7 days of receipt from the CGHS cell.

18. CGHS Regional office will settle all the bills within the 30 days of submission of bills.

uneet Kumar Arora

(प्रसा.)/Dy. Director (Admin),

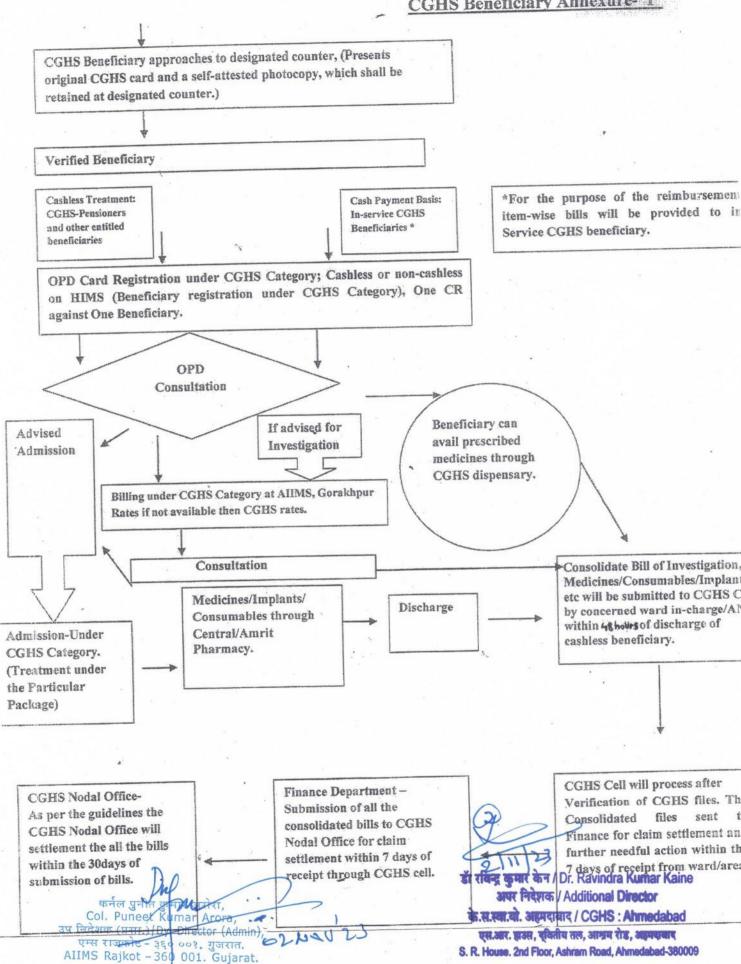
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111 डॉ रविन्द्र कुमार केन / Dr. Ravindra Kumar Kaine अपर निदेशक / Additional Director

के.स.स्वा.बो. अहमदाबाद / CGHS : Ahmedabad

स, द्वितीय तल, आश्रम रोड, अहमदाबाद

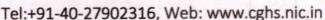
AIIMS Campus: Village Khandheri, Tehsil- Paddhari, District Raikot 360 110 Ashram Road, Ahmedabad-380009 dda.aiimsrajkot@gmail.com



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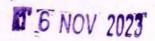
Government of India Ministry of Health and Family Welfare Directorate General of CGHS O/o of the Additional Director, CGHS.





No.CGHS/Hyd/Admn/Emp.HCO/2022/3198-3205

Dated 14/11/2023.



OFFICE ORDER

Sub:- Agreement with AIIMS, Bibinagar, Telangana for extending of medical facilities to CGHS beneficiaries - Reg.

In pursuance of Ministry of Health & Family Welfare, OM. F No.Z.16025/12/2023/CGHS-III dated 26-09-2023, , Memorandum of Agreement has been signed with AIIMS, Bibinagar, Telangana, for extending medical facilities to CGHS beneficiaries as per AIIMS Tariff.

Credit facilities will be afforded by AIIMS, Bibinagar to entitled categories like CGHS Pensioners, Freedom Fighters, Ex-MPs, Doctors & Staff of CGHS etc., by raising bills in duplicate and submitting to the office of Additional Director CGHS, K.S Bhavan, Begumpet, Hyderabad - 500 016.

Additional Director, CGHS, Hyderabad. Additional Director C.G.H.S. HYDERABAD

Copy to:

1). The AIIMS, Bibinagar, Yadadri Bhongir District, Telangana - 508 126.

2). The All India Service Pensioners Association, 6-1-91, Varanasi Block, Vasavi Seva Kendram, Khairtabad, Hyderabad - 500 004.

3). The All Pensioners Associations, B-1, P & T Qrts, Chikkadpally, Hyderabad - 500 020.

4). The Confederation of Central Government Employees & Workers, Telangana Unit, AG Office, Hyderabad.

 The Secretary Telangana Freedom Fighters Organization, Janapalli Village, Ramanapet, Yadadri Bhongir District, Telangana - 508 113.

6). The R & H Cell, CGHS Hyderabad.

7). The Accounts Section, CGHS Hyderabad.

8). The Wellness Centres No.1 to XIII, PC | & II.

Additional Director, CGHS, Hyderabad. Additional Director C.G.H.S. HYDERABAD