



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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No.AIBSNLREA/CHQ/2026/29

Dated: 4th May 2026

To
Shri Amit Agrawal,
Secretary (Telecom),
Department of Telecommunications,
New Delhi

Sub: Non-implementation of Gujarat High Court order in the case of Shri M.N. Chavda, Retd SDE (T), Surat – Despite DoT's communication dated 15.01.2026, BSNL has taken no action – Request for urgent intervention

- Ref: 1. AIBSNLREA letter No. AIBSNLREA/CHQ/2024/9 dated 07.02.2024
2. AIBSNLREA letter No. AIBSNLREA/CHQ/2025/18 dated 20.02.2025
3. AIBSNLREA letter No. AIBSNLREA/CHQ/2025/80 dated 01.12.2025
4. DoT letter No. 1-1/2025-CB&T dated 15.01.2026

Sir,

We seek your kind and urgent intervention in the long-pending case of Shri Mukundbhai N. Chavda, Retd SDE (T), Surat, whose grievance relates to review of his regular promotion from JTO (T) to SDE (T) notionally w.e.f. 01.02.2001, in compliance with the Gujarat High Court judgment dated 05.03.2014, and the consequential review of time-bound upgradation.

2. Shri M.N. Chavda has been waiting for justice for over 12 years after the High Court verdict in his favour. It is deeply unfortunate that BSNL took cognizance of the matter only after the grievance was escalated to the Prime Minister's Office by Shri M.N. Chavda. Until then, his representations were ignored. Since then, in spite of continuous follow-up by this association through the above cited letters, the matter has remained unresolved due to repeated procedural delays within BSNL.

3. In response to our letter dated 01.12.2025, your office, vide letter cited under Ref.4 above [copy enclosed], informed us that BSNL Corporate Office had stated that the matter was "under active consideration" and that the Gujarat Circle would process the time-bound

upgradation. However, more than four months have passed since this communication, and no progress whatsoever has taken place. BSNL officials continue to respond orally that “*the case is under process*”, without any visible movement.

4. The pensioner continues to suffer due to BSNL’s apathy. This case has already seen repeated calls for documents from Gujarat Circle, repeated expiry and re-seeking of vigilance clearance, raising of doubts by BSNL Corporate office about how his name is spelt which required obtaining the first page of the Service Book by Shri M.N.Chavda through his own efforts, and no finality despite all requirements being fulfilled.

5. In view of the above, we earnestly request you to direct BSNL Corporate Office to **immediately complete the review DPC, issue the revised promotion orders without further delay, and ensure that the consequential review of time-bound upgradation is also finalized by BSNL Gujarat Circle.** Justice delayed for over a decade has effectively become justice denied. We therefore request your personal intervention to bring this prolonged matter to a close.

With kind regards,

Yours sincerely,



(R.R.Balasubramanian)
General Secretary

Encl: As stated

Copy to: 1. Shri A Robert J Ravi,
CMD BSNL
2. Shri Rajeev Kumar Kaushik,
PGM (Pers), BSNL CO

No.1-1/2025-CB&T
Government of India
Department of Telecommunications
JLN Marg, Minto Road, New Delhi

Dated the 15 January, 2026

To,

Shri R R Balasubramanian
gensecaibsnlrea@yahoo.com

Subject: Public Grievance registration no. DOPPW/E/2025/0089855 regarding review of regular promotion of Shri M.N. Chavda.

Dear Shri Balasubramanian,

This is with reference to your grievance concerning **review of regular promotion of Shri M.N. Chavda.**

BSNL Corporate office, Personnel Branch vide their communication no. BSNLCO-COMN/12(11)/6/2020-PERS1-Part (1) dated 19.12.2025 has informed that the matter is under active consideration in their office. The matter related to review of Time Bound up-gradations will be dealt by the Circle from where the applicant has retired.

We sincerely regret the inconvenience caused and appreciate your patience. The Department of Telecommunications remains committed to ensuring better telecom services. In case of any further query, kindly revert on CPGRAMS.

With regards,

Yours sincerely

emtg
(V.Talwar) 15-1-26

DS, CB&T Division