



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

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No.AIBSNLREA/CHQ/2023/19

Dated: 6<sup>th</sup> February 2023

To

Shri Narendra Modi,  
Hon'ble Prime Minister of India,  
South Block,  
New Delhi-110001

**Sub: Grievances of the absorbed BSNL IDA pensioners- Resolutions adopted in the All India Conference of AIBSNLREA held at Kolkata on 7<sup>th</sup> and 8<sup>th</sup> January, 2023 seeking intervention of Hon'ble Prime Minister of India in respect of " Non-payment of medical claims, indoor and outdoor including without voucher claims under BSNLMRS, pending since the financial year 2018-19, to the BSNL Retirees by Bharat Sanchar Nigam Limited."**

Hon'ble Sir,

In the recently concluded All India Conference of this Association held at Kolkata on 7th and 8th January 2023, in which a large number of delegates from all over the country participated, widespread frustration and disappointment were expressed by many of the participants due to non-settlement of grievances of the pensioners in general and BSNL IDA pensioners in particular. The Conference also discussed about the financial crisis faced by BSNL in spite of two Revival Packages announced by the Government and identified certain areas in which specific action by the Government is considered crucial.

2. The Conference was unanimous in deciding to seek the intervention of Hon'ble Prime Minister of India to get these issues resolved, since the concerned Ministries/Departments in many instances close the grievance with irrelevant replies rather than attempting to resolve them. The Conference adopted as many as 16 Resolutions on different issues and we now take this opportunity to submit the Resolution No. 14, which pertains to BSNL, regarding **Non-payment of medical claims, indoor and outdoor including without voucher claims under BSNLMRS, pending since the financial year 2018-19, to the BSNL Retirees by Bharat Sanchar Nigam Limited**, detailed in the enclosed resolution for your kind consideration and advising BSNL to monitor the implementation of its instructions closely and ensure that not a single claim is left unpaid.

With kind regards,

Yours sincerely,

(R.R.Balasubramanian)  
General Secretary

Copy to: 1. Shri Ashwini Vaishnaw,  
Minister of Communications, GOI

**ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION**  
**THIRD ALL INDIA CONFERENCE HELD AT KOLKATA ON 7<sup>th</sup> AND 8<sup>th</sup> JANUARY 2023**  
**RESOLUTIONS**

**ACTION REQUIRED BY BSNL**

**14. Non-payment of medical claims, indoor and outdoor including without voucher claims under BSNLMRS, pending since the financial year 2018-19, to the BSNL Retirees by Bharat Sanchar Nigam Limited.**

The third All India Conference of AIBSNLREA, which is in session in Kolkata on 7th and 8th January 2023, notes with satisfaction the unrelenting and continuous efforts taken by the Association for getting resolved this issue of non-payment of medicals claims for years together, which finally led to issue of instructions by BSNL Corporate Office vide No. BSNL CO letter No. BSNLCO-CA/25/4/2021-CA-ERP-FICO/ dated 30.08.2022 for clearing all pending medical claims up to 31.03.2022. The House also expressed its total dismay that the retired BSNL employees have been left frustrated with a large number of them still waiting to get their medical claims paid, due to inept handling of the implementation of the said instructions by the Circles. This House unanimously resolves that BSNL should monitor the implementation of its instructions closely and ensure that not a single claim is left unpaid.



(R.R. Balasubramanian)  
General Secretary  
AIBSNLREA