



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

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No.AIBSNLREA/CHQ/2022/13

Date: 14th June 2022

To
Shri K. Rajaraman,
Secretary,
Department of Telecommunications,
New Delhi -110001.

Sub: Migration of 'pre-SAMPANN rollout' BSNL pensioners who are now drawing pension through Banks – request to ensure smooth migration to SAMPANN

Sir,

The process of phased migration of pre-rollout BSNL Pensioners to SAMPANN/CPMS has been initiated by all the CCAs nation-wide and is in progress, by calling for KYP (Know Your Pensioner) forms and related documents from the concerned pensioners, different CCAs using different format for the same.

2. The information has been displayed in the websites of the CCAs which are rarely visited by the pensioners. But for the active role of various BSNL pensioners' associations including ours, which have circulated the information through WhatsApp, most of the pensioners would not have had any knowledge of the information. As the CCAs have the contact mobile numbers of all the BSNL absorbed pensioners, they may be requested to send the information to the mobile numbers on record.

3. The CCAs allow submission of the required information and documents either in person, or by Registered Post or through email. The last option looks to be more practical, as it saves the pensioners from the hassles of visiting CCA office and the post offices. In order to make life easier for the pensioners, the CCAs may be advised not to insist on scanned copies of the documents. Instead, clear photos of the documents taken in the


mobiles may be accepted, as CCAs need to only cross check the information in KYP with the documents. It is also true that the CCAs already have most of the details asked for from the pensioners.

4. As the information calling for KYP and other documents may not reach all the pensioners, even after direct communication with the pensioners, it is likely that a considerable number of pensioners may not submit them in time. All CCAs may be advised not to strictly enforce the timeline and to ensure that payment of pension by banks under the existing system is not stopped abruptly thereby leaving the pensioners in a quandary.

5. Unlike the rollout of SAMPANN in respect of those who retired from January 2019, migration involves a huge volume of work, involving both the pensioners as well as the staff under CCAs. We request to ensure that the migration is smooth and trouble-free and that no pensioner is harassed in the name of migration.

With kind regards,

Yours sincerely,


(R.R. Balasubramanian) 14/6/22
Asst. General Secretary
For General Secretary

Copy to:

01. Shri Dilip Padhye,
Controller General of Communication Accounts,
New Delhi.
02. Shri V Srinivas,
Secretary (Pension),
DOP&PW, New Delhi