



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

Flat No.6, Second Floor, 10/41, Sowrashtranagar 7<sup>th</sup> Cross Street, Choolaimedu, Chennai – 600094

Email: [gensecaibsnlrea@yahoo.com](mailto:gensecaibsnlrea@yahoo.com)

Website: <https://www.aibsnlrea.org>

### President

V. Chinnappiah  
(M) 9444003300

### General Secretary

R.R.Balasubramanian  
(M) 9486100613

### Financial Secretary

Awadesh Sharma  
(M) 9968630008

No. AIBSNLREA/CHQ/2025/81

Dated 10<sup>th</sup> December 2025

### To

Ms. Rachna Shaw,  
Secretary (Pension), DoP&PW &  
Secretary (Personnel), DoP&T  
New Delhi.

**Subject:** Need for Clear Directions on Misuse of “Subjudice” Clause in CPENGRAMS & CPGRAMS Grievance Disposal

**Madam,**

We hereby draw your kind attention to a recurring issue in the functioning of CPENGRAMS & CPGRAMS, which is adversely affecting pensioners and other stakeholders seeking redressal of genuine grievances.

2. As per the stipulations on PG Portal, grievances on **court related/subjudice matters'** are not to be taken up for redressal. This is a reasonable restriction, intended to avoid parallel adjudication. However, in practice, many Grievance Redressal Officers and departmental officials are **mechanically closing grievances** with remarks such as “*the matter is court related*” or “*matter is subjudice*”, even in cases where:

- The grievance merely requires implementation of a past court decision which has legally attained finality.
- No appeal or review petition is pending, and the issue has conclusively been settled.
- The word “court” appears in the grievance only in context, without the matter being actually under judicial consideration.

3. This practice is contrary to the intent of CPENGRAMS & CPGRAMS guidelines. **Implementation of judicial decisions, where no appeal is pending, cannot be treated as barred matters.** Denying redressal in such cases amounts to unjustified rejection and undermines both the authority of the courts and the purpose of CPENGRAMS & CPGRAMS.

4. In view of the above, it is requested that both DoP&PW and DoP&T Issue specific orders/directions to all Ministries/Departments clarifying that:

- Only matters pending before courts are to be treated as subjudice.
- Implementation of judicial decisions, with no appeal pending, must be taken up in CPENGRAMS & CPGRAMS.
- Mere mention of the word "court" in a grievance does not justify rejection.

Such directions will greatly strengthen the credibility of CPENGRAMS & CPGRAMS, uphold the dignity of judicial decisions, and protect pensioners and citizens from arbitrary rejection of their grievances.

With kind regards,

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'R.R. Balasubramanian', with the date '10/12/25' written below it.

(R.R. Balasubramanian)  
General Secretary

Copy to: Shri Dhrubajyoti Sengupta,  
Joint Secretary (Pension), DoP&PW