



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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(M) 9444003300

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R.R.Balasubramanian
(M) 9486100613

Financial Secretary

Awadesh Sharma
(M) 9968630008

No. AIBSNLREA/CHQ/2024/6

Dated 30th January 2024

To

Dr. Kalyan Sagar N,
Director (HR),
Bharat Sanchar Nigam Limited,
New Delhi

Sub: Penalisation of a pensioner due to BSNL failing to deposit the TDS recovered – case of Shri Madhusudhan Mukherjee, Retd JTO, NSBTTC, Kalyani, Kolkata.

Ref: 1. Our letter No.AIBSNLREA/CHQ/2024/6 dated 12th October 2023

2. Principal, ALTTC, Ghaziabad letter No.TTW/2043/STAFF MISC/GO dated 12.12.2023

Sir,

This is in continuation of our letter cited under Reference 1, wherein we had drawn your kind attention to the sufferings of a pensioner who has been penalised by the IT department for no fault of his, since BSNL had failed to deposit the entire amount recovered from him as TDS with the Income Tax department, while he was in service.

2. Shri Madhusudhan Mukherjee, JTO (HRMS No.197505308) retired from service on superannuation on 01.04.2014 while he was working in the office of Principal, NSBTTC, Kalyani, Kolkata. While he had been regularly filing his Income Tax return, he was shocked when the Income Tax authorities deducted Rs.49880/- [Rs.14090/- Rs.17710/- and Rs.18080/- from the refund due to him for the AY 2021-22, 2022-23 and 2023-24 respectively, in lieu of alleged tax dues payable by him. On some efforts he came to understand that BSNL had paid only Rs.1000/- to the IT department, out of Rs.30002/- recovered from him as TDS during the AY 2009-10 [Copies of Form 16 and Form 26AS for the AY 2009-10 are enclosed]. This has resulted in the deduction of Rs.49880/- by the IT department from the refunds due to him,

which includes the default tax and penalty. Thus, Shri Madhusudhan Mukherjee has been put into financial distress for no fault of his.

3. Since the unpaid portion of the TDS recovered (Rs.30002 - 1000 = Rs.29002) is still with BSNL, we felt it would be fair and appropriate on the part of the office of Principal, NSBTTC, Kalyani, Kolkata, to write to the Income Tax authorities on the omission, pay the remaining TDS and request refund of Rs.49880/- deducted by IT department to Shri Madhusudhan Mukherjee. We had therefore requested you to kindly intervene and cause necessary remedial action by the CGM, ALTTC, Ghaziabad, so as to relieve Shri Madhusudhan Mukherjee of his unwanted sufferings.

4. But, the Principal, ALTTC, Ghaziabad, vide his letter No.TTW/2043/STAFF MISC/GO dated 12.12.2023 [**Annexure-I**] had written to the AGM (HR), ALTTC, Ghaziabad, requesting to transfer the case to the present dealing officer for retired employee of CTD, requesting CTD authorities to collect the related files/folders/registers etc. prior to 01.07.2022 and settle the case of Shri Madhusudhan Mukherjee. The details of present dealing officer in this case was mentioned as **Shri Bikash Singha, AO Staff Claims HQ CTD BSNL, along with his mobile number and email ID**. More than a month afterwards, there appears to be no progress in the case, despite our West Bengal State Secretary bringing it to the notice of the AO Staff Claims, CTD.

5. We therefore request you to impress upon both the CGM ALTTC and CGM CTD to process the issue urgently, so that either of them may write to the Income Tax authorities on the omission, pay the remaining TDS and request refund of Rs.49880/- deducted by IT department to Shri Madhusudhan Mukherjee.

With kind regards,

Yours sincerely,



(R.R. Balasubramanian)

General Secretary

Encl: As stated

Copy to:

1. Shri V Srinivas,
Secretary (Pension), DoP&PW
2. Shri Arun Kumar Sharma,
CGM, ALTTC, Ghaziabad
3. Shri Debasish Sarkar,
CGM, CTD, Kolkata

O/o The Principal,
Netaji Subhash Chandra Bose Telecom Training Centre
(Zonal Telecom Training Centre)
Kalyani, Nadia, West Bengal , Pin : 741235
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E- Mail : rtckalyani@gmail.com



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

NO. TTW/2043/STAFF MISC/GO

Date: 12.12.2023

To,
The AGM(HR),
ALTTC, Ghaziabad.

Subject: Reply of CPGRAMS Complaint – case of Sri Madhusudhan Mukherjee

Respected Sir/Madam,

1. This case of Shri Madhusudhan Mukherjee relates to the period of FY 2008-09 (AY 2009-10) when NSCBTTC, Kalyani was under the administrative control of Calcutta Telephones (Kol-TD).
2. As part of restructuring and merging of areas into Business Area in CTD, order was issued from CTD under which several files/folders/registers etc. were handed over to CTD from NSCBTTC, Kalyani. Order copy and list of documents handed over enclosed.
3. Under restructuring procedure, erstwhile NSCBTTC, Kalyani is renamed as ZTTC, Kalyani and migrated from Calcutta Telephones to ALTTC Circle w.e.f. 01.07.2022.
4. Post migration of ZTTC, Kalyani from CTD to ALTTC, order was issued from BRBRAITT, Jabalpur in the form of meeting minutes (Copy enclosed) in which it is clearly instructed that All Claims Employees (Wkg,Rtd) – Leave Salary and pension contribution/Leave encashment DOT Credits/GPF-EPF related issues/Tax related issues/Gen claims) before merger i.e. 01.07.2022 will be dealt by concerned physical circles to which ZTTC was earlier parented. After 01.07.2022 All Claims Employees (Wkg,Rtd) will be dealt by concerned AO/JAOs of concerned training centre.
5. Accordingly, a detailed list of remaining files/folders/registers etc. is prepared and official letter (Copy enclosed) was mailed to CTD authority (Mail copy enclosed) for taking over the remaining documents of period earlier to 01.07.2022 to CTD. Several persuasions have also been made with CTD authority over phone for handing over the remaining documents prior to period 01.07.2022 but to no avail.
6. The details of present dealing officer of retired employee of CTD (Of Madhusudhan Mukherjee) are as follows:

Name: Shri Bikash Singha
Designation: AO Staff Claims HQ CTD BSNL
Mobile No. 9432000254
E-mail ID: bikashaoca@gmail.com

Hence, the case may be transferred to the present dealing officer for retired employee of CTD and CTD authority may be asked to accept remaining files/folders/registers etc. prior to period 01.07.2022 and the case may be settled by the CTD.

This is submitted for kind information and necessary action please.

Enclosure : As mentioned above

Principal
ZTTC, Kalyani