



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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President

V. Chinnappiah
(M) 9444003300

General Secretary

R.R.Balasubramanian
(M) 9486100613

Financial Secretary

Awadesh Sharma
(M) 9968630008

No. AIBSNLREA/CHQ/2024/82

Dated 8th November 2024

To

Dr. Kalyan Sagar N,
Director (HR),
Bharat Sanchar Nigam Limited,
New Delhi

Sub: Non-payment of medical claim for FY 2022-23 in respect of Shri P.K.Jindal, Retd DE, Sangrur

Sir,

We seek to draw your kind attention to non-payment of medical claim for FY 2022-23 in respect of Shri P.K.Jindal, Retd DE, Sangrur, despite his repeated representations.

2. Shri P.K.Jindal had submitted a medical claim for Rs.9505/- for treatment taken during November 2022, within the time limit for submission of claims. The bill was misplaced in the office of GM BSNL Patiala, but was traced and passed for Rs.8647/- by AO Claims Patiala with due approval of the competent authority. Entry was made in SAP on 20.04.2024 under document No. 1900071689, and he was informed that payment was being processed by BSNL Corporate Office. [copy enclosed]

3. But he is yet to receive the payment. It is learnt that the entry in SAP is not shown now either at Punjab Circle or at Corporate Office reportedly due to deletion of the entry by corporate office as it wanted to delete the entry and make fresh entry. It appears that fresh entry could not be made as Shri P.K.Jindal has switched over to CGHS in May 2024. Thus, Shri P.K.Jindal has been put into unwarranted difficulty for the fault on the part of BSNL, first by misplacing his claim and now by deleting the entry in SAP.

4. We shall be thankful, if you kindly intervene and get the issue resolved in order that the medical claim pertaining to Shri P.K.Jindal for 2022-23, is paid without further delay.

With kind regards,

Yours sincerely,



(R.R. Balasubramanian)
General Secretary

Encl: As stated

Copy to: 1. Shri V.Srinivas,
Secretary (Pension), DoP&PW
2. Shri Rajeev Singh,
PGM (ERP-FICO), BSNL CO
3. Shri Sanjay Kumar,
CGMT, BSNL, Punjab Circle

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprises)

Office of the Deputy General Manager (Opn) Sangrur(OA)

66/L

To

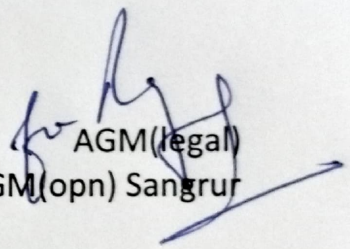
The AGM (PG)
O/o CGMT PB Circle
Chandigarh

No:- CPG/Cases/2024/SRR/65

Dated at SRR the 02-07-2024

Sub:- Compliance of CPGGRAM complaint no. DOTEL/E/2024/0018919- case of Sh. Pawan Kumar Jindal, Snggur.

Kindly refer aforementioned complaint dated 30.06.2024 received in CPGGRAM portal regarding payment of medical reimbursement under BSNLMRS, from Sh. Pawan Kumar Jindal, Sangrur .In this regard , as the reply received from AO (claims), O/o GMTD Patiala BA that after approval of competent authority entry for the medical reimbursement has already been posted in SAP and the payment is under process at the corporate office.


AGM(legal)
O/o DGM(opn) Sangrur

Copy to:Sh. Pawan Kumar Jindal #107 Gali no. 4, Punia colony ,Sangrur.