



## **ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION**

### **Central Headquarters**

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No. AIBSNLREA/CHQ/2023/99

Dated 13<sup>th</sup> December 2023

To  
Shri Kalyan Sagar N,  
Director (HR),  
Bharat Sanchar Nigam Limited,  
New Delhi

**Sub: Discontinuation of rent-free residential telephone connections provided to BSNL retired employees consequent to closure of telephone exchanges/discarding copper wire – Request to provide options to the BSNL pensioners.**

Sir,

It has been brought to our notice that consequent to closure of telephone exchanges/discarding copper wire, BSNL pensioners provided with rent-free residential telephone connections are being advised to switch over to specific FTTH plan.

2. Closure of telephone exchange/discarding copper wire will be equivalent to technical non-feasibility and will be naturally covered by BSNL Circular 01/2020-PHA issued vide No.2-2/2019-PHA dated 03.01.2020 conveying policy for provision of GSM in lieu of Residential Service Telephone Connections/Concessional Telephone Facilities to Serving/Retired employees of BSNL wherein an area is declared Technically Non-Feasible by SSA. This circular provides for GSM Post-paid Plan-99 with different volumes of freebies for different categories of BSNL retired employees.

3. While this will be fine for some BSNL pensioners, there are quite a number of BSNL pensioners treating the landline and the associated phone number as a trophy for their service and are emotionally connected to it, who would like to continue to possess that number although they are in not in need for a FTTH connection. Those who were in need of FTTH connection have already chosen the facility of FTTH connection with 40% discount

offered for Plan 599 and above in accordance with BSNL Circular No.01/2021-PHA vide No. BSNL CO-ADMN/80/2-ADMN dated 05.07.2021.

4. In view of the above, it will be just and fair that those who are willing to take up FTTH connection now on closure of their rent free connection be offered a minimal Plan (similar to Plan-99 being allowed for GSM connection) with the already available 40% discount, instead of forcing them to take Plan 599, and extending the facility to have their old phone number for the voice portion. Those who are unable to make a decision now, may be given a Closure Certificate specifically stating the status as Concessional Rent free landline connection, which can be used later when they decide to take FTTH connection with the available discount, taking into account the fact that the 40% discount in FTTH connection is given in lieu of the rent free landline connection.

5. We request that the matter may please be considered based on the abovesaid facts and orders as appropriate may be caused to be issued at the earliest, as BSNL is proposing to close all wired line connections in the near future.

With kind regards,

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'R.R. Balasubramanian', with the date '13/12/23' written below it.

(R.R. Balasubramanian)  
General Secretary

Copy to: Shri S P Singh,  
PGM (Admin), BSNL CO