



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Flat No.6, Second Floor, Subiksha Apartment,
10/41, Sowrashtranagar 7th Cross Street, Choolaimedu, Chennai – 600094
Email: gensecaibsnlrea@yahoo.com

President

V. Chinnappiah
(M) 9444003300

General Secretary

R.R.Balasubramanian
(M) 9486100613

Financial Secretary

Awadesh Sharma
(M) 9968630008

No.AIBSNLREA/CHQ/2023/27

Dated: 8th March 2023

To

Shri Arvind Vadnerkar,
Director (HR),
Bharat Sanchar Nigam Limited,
New Delhi 110001.

Sub: Non-reimbursement of medical claims for emergency admission and bypass surgery – case of O N Chaubey, Retd DE (Enquiry) O/o CGMT UP East.

Sir,

We are constrained to draw your kind attention to a long pending grievance of Shri O N Chaubey, Retd DE (Enquiry) O/o CGMT UP East - Non-payment of indoor medical claim for emergency admission and heart surgery he had at Gurgaon, Haryana in December 2014.

2. Shri O N Chaubey, during a visit to his nephew's residence at Gurgaon had to be emergently admitted for severe chest pain on 30.12.2014 in Medanta Medicity Hospital there. After investigations, he underwent Bypass surgery as a life saving procedure on 31.12.2014. On the advice of ADT Medical, intimation about the admission and surgery was sent to Medical Section of CGMT UP East through FAX at 05222230909. Subsequently he submitted a claim for Rs.3,41,672/- on 17.06.2015, requesting post facto sanction and payment. He met the CGMT more than once praying for early sanction and payment and then the bill was put up to CGMT UP East only in November/December 2017. But the claim was rejected reportedly on the advice of IFA. Since then he has been repeatedly representing for review of the matter and for post facto approval and payment, but without any success. A copy of one of his representations is attached herewith.

3. We therefore request you to kindly advise UP East Circle to get the claim reviewed and approved for payment, taking into account the emergency admission and treatment to save his life, the due intimation given by FAX and the financial burden on the pensioner.

With regards,

Yours sincerely,



8/3/23

(R.R. Balasubramanian)

General Secretary

Encl: As stated

Copy to: 1. Shri V Srinivas,
Secretary (Pension), DoP&PW
2. Shri Rajiv Jauhari,
Chief General Manager, Telecom,
UP East Circle.