



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

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(M) 9486100613

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Awadesh Sharma
(M) 9968630008

No. AIBSNLREA/CHQ/2023/58

Date: 8th August 2023

To

Shri Arvind Vadnerkar,
Director (HR),
Bharat Sanchar Nigam Limited,
New Delhi 110001.

Sub: Request for approval for treatment taken in non-empanelled hospital in emergency - case of Shri K Arunachalam II, Retd JTO, Telecom Project Tirunelveli, Tamilnadu (PPO No.210018029).

Sir,

We seek your kind attention to the mental agony of a BSNL pensioner, struggling to get his indoor medical claim settled for the past two years and request your intervention for early payment of the claim.

2. Shri K.Arunachalam II, Retd JTO, Telecom Project Tirunelveli sustained intracapsular fracture of neck of left femur after an accidental fall on 22.01.2021 and was operated upon in C J Hospital, Avudayanoor, near Pavoorchatram, Tamilnadu. Since Shri K.Arunachalam and his wife were living alone and as his wife was not aware of any procedure to be followed regarding intimation of the admission to the concerned authorities, the admission and subsequent surgery went unreported. During the agonizing post-surgery recovery period also they were alone and mobility of Shri K Arunachalam had been hampered. However, he had submitted the in-patient bill on 16.03.2021 along with the Emergency Admission Certificate and other required hospital documents. Subsequently, he had duly replied to the telephonic queries from different BSNL sub-ordinate offices concerned at different points of time and also had submitted the documents as directed. [A copy of his recent representation along with Emergency Certificate is enclosed]

3. It is said that his claim is pending for approval by the CGM CNTX-South. We request that his case may be considered with sympathy, looking into the genuineness of his claim alone and approval be given for early settlement of his claim.

With kind regards,

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'R.R. Balasubramanian', with a date '8/8/23' written below it.

(R.R. Balasubramanian)

General Secretary

Encl: As stated

Copy to:

1. Shri V Srinivas,
Secretary (Pension), DoP&PW
2. Shri P Murali Mohan,
Chief General Manager, CNTX (South), Chennai