



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014  
[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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### President

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### Financial Secretary

Awadesh Sharma  
(M) 9968630008

No.AIBSNLREA/CHQ/2024/30

Dated: 8<sup>th</sup> May 2024

To  
Ms. Roli Singh,  
Addl. Secretary & Director General,  
Central Government Health Scheme,  
New Delhi.

**Sub: Difficulties faced by CGHS beneficiaries in availing consultation from the Medical Specialist at Katol Road Polyclinic, Nagpur**

Madam,

It has been brought to our notice that the CGHS pensioner beneficiaries are facing difficulties due to large number of beneficiaries waiting to consult the Medical Specialist at Katol Road Polyclinic, Nagpur. Many of those who visit the Polyclinic are unable to meet him, as around 30 to 40 beneficiaries are waiting but consultation is limited to 20 to 25 only every day. As a result, they have to return without meeting the Medical Specialist and to come back next day, sometimes returning without meeting him the next day also. We feel you will be able to appreciate the sufferings of the pensioner beneficiaries, waiting for so many hours and returning back to come again at their age.

2. It is reported that earlier there were two Medical Specialists visiting the Polyclinic but now only one is visiting. Another reason for so many beneficiaries striving to get consultation at Katol Road Polyclinic is said to be the absence of the Medical Specialist at Sitabuldi Wellness Centre, who is reportedly on leave.

3. We therefore request you to kindly do the needful to ensure that the pensioner beneficiaries are not put into difficulty because of shortage of specialists, leading to overcrowding and long waiting.

With kind regards,

Yours sincerely,

Handwritten signature in blue ink, appearing to read "R.R. Balasubramanian" with a date "8/5/24" written below it.

(R.R. Balasubramanian)  
General Secretary

Copy to: Shri V. Srinivas,  
Secretary (Pension), DoP&PW