



## ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

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No.AIBSNLREA/CHQ/2023/30

Date:15<sup>th</sup> March 2023

To

Shri S Gopalakrishnan,  
Special Secretary & Director General,  
Central Government Health Scheme,  
New Delhi.

**Sub: Suggestions for reducing difficulties faced by CGHS beneficiaries of Jodhpur District, Rajasthan**

Sir,

We are constrained to draw your kind attention towards untold difficulties faced by CGHS beneficiaries of Jodhpur District, Rajasthan along with suggestions for removing the difficulties faced by them in availing CGHS benefits, detailing the deficiencies and improvement required.

1. There is only one wellness center in Jodhpur city and that too is on the first floor leaving disabled and aged pensioners to the tough task of climbing stairs to avail medical facilities. **It is suggested that this Wellness Centre be shifted to some other space/building at ground floor.**
2. There are only 3 doctors in this wellness center. As one doctor has been doing administrative work, only 2 doctors are available for attending to the patients. This results in long queue and the pensioners are required to wait for hours. Sometimes, it happens that the pensioners are required to come back the next day. **It is suggested that more doctors be posted in Jodhpur Wellness Centre.**
3. Jodhpur city is the only CGHS wellness center in entire western Rajasthan. The region has many Central Government offices located with a large number of working employees and pensioners. It is the second largest district after Jaipur. The population of Jaipur is 40,07,505 and the population of Jodhpur 15,09,826. While Jaipur has 7 wellness centers, Jodhpur has only one. Also, Jodhpur city is

spread over an area of 40 kms. Therefore, a CGHS beneficiary has to travel 20 kms to reach the wellness center. **It is therefore suggested that more wellness centers in the areas viz 1. Chaupasni Housing Board, 2. Pal Road, 3. Shastri Nagar, 4. Kudi Bhagatasni Housing Board, 5. Paota and Mandore Area, 6. Inner City be opened in order to reduce travel distance for the CGHS beneficiaries and to ensure overcrowding.**

**5. It is suggested that the facility of Ayurvedic treatment be provided in Jodhpur too, as has been provided in Jaipur.**


6. Unlike in Jaipur where there are 67 HCOs giving cashless treatment, only 12 HCOs are empanelled in Jodhpur. Travel time and distance is also long for the beneficiaries residing in different towns of Jodhpur, especially from Sumerpur. Repeated traveling for collecting medicines on another day adds to the suffering of the pensioner beneficiaries. **It is suggested that more HCOs be empanelled for Jodhpur District.**

7. Jodhpur is the only AIIMS hospital in entire Rajasthan but here CGHS beneficiaries are not allowed cashless treatment facility, although AIIMS Hospital and CGHS are under the same Ministry of Health & Family Welfare, Government of India. **It is suggested that the matter be taken up with the Ministry to extend cashless treatment facility by AIIMS for CGHS beneficiaries of Rajasthan.**

2. We would request you to kindly get the suggestions examined favourably and orders issued early, in order to minimize the sufferings of the CGHS beneficiaries of Jodhpur District, Rajasthan.

With kind regards,

Yours sincerely,



(R.R. Balasubramanian)  
General Secretary

Encl: As above

Copy to:

Dr. Bharati Pravin Pawar,  
Minister of State (Health), GOI.