



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014
[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]
Flat No.6, Second Floor, 10/41, Sowrashtanagar 7th Cross Street, Choolaimedu, Chennai – 600094

Email: gensecaibsnlrea@yahoo.com

Website: <https://www.aibsnlrea.org>

President

V. Chinnappiah
(M) 9444003300

General Secretary

R.R.Balasubramanian
(M) 9486100613

Financial Secretary

Awadesh Sharma
(M) 9968630008

No.AIBSNLREA/CHQ/2026/54

Dated: 24th September 2026

To
Ms. Roli Singh,
Director General, CGHS,
Ministry of Health & Family Welfare,
Nirman Bhawan,
New Delhi – 110011

Subject: Urgent need to ensure uninterrupted supply of restricted life-saving cancer medicine to Shri P.K. Jindal, CGHS Beneficiary – Request for immediate intervention

Madam,

We wish to bring to your kind notice the severe hardship being faced by **Shri P.K. Jindal**, a 74-year-old CGHS pensioner beneficiary undergoing treatment for **metastatic prostate cancer**, who requires uninterrupted administration of the restricted life-saving drug **ABIRATERONE ACETATE 250 mg**. Any delay or break in this medicine gravely endangers treatment outcomes and exposes the beneficiary to avoidable physical and emotional distress.

2. AIBSNLREA had earlier submitted a detailed representation dated 01.07.2026 [**copy enclosed**] regarding the need to deliver restricted life-saving medicines by courier to avoid repeated visits by cancer patients. The grievance was examined and the reply received [**copy enclosed**] stated that **“maximum efforts are being made to ensure early delivery of indented and restricted medicines”** and that **“dispatch of restricted medicines by courier is a policy decision”**. This clearly acknowledges the seriousness of the issue and the need for systemic improvement.

3. In the recent case of Shri P.K. Jindal, the CGHS Medical Officer at Ambala Wellness Centre, after considering the beneficiary's age and long-distance travel from **District Sangrur**, recorded the following **clinical notes** in the prescription dated **15.09.2026**: **“AS THE BENEFICIARY IS FROM DISTT. SANGRUR, SO CONSIDERING THE LONG DISTANCE AND AGE FACTOR OF BENEFICIARY LIFE SAVING MEDICINE OD 3 MONTHS IS INDENTED.”** Accordingly, an indent was placed for **360 tablets (3 months)** of ABIRATERONE ACETATE 250 mg. [**copy enclosed**]

4. However, despite the clear clinical justification and indent for three months, the Additional Director, CGHS, Chandigarh sanctioned and supplied **only one month's pack (120 tablets)**. The remaining **two months' supply** has not been sanctioned, forcing the pensioner to repeatedly travel long distances at great physical strain and financial burden. As stated by the beneficiary [**copy of emails sent to AD CGHS enclosed**], each visit requires a taxi journey costing **₹3000**, which is extremely difficult for a 74-year-old cancer patient with no supporting family members except his 76-year-old spouse.

5. This situation is deeply distressing and contradicts the very purpose of CGHS support for senior citizens and critically ill patients. The beneficiary is already fighting a life-threatening ailment, and repeated visits to the Wellness Centre for the same medicine cause immense suffering. The earlier incident at Ambala Wellness Centre—where the restricted medicine had arrived but was not issued until the beneficiary insisted—has already demonstrated the need for stronger oversight and timely action.

6. In view of the above, we request your urgent intervention to ensure the following:

(a) **Immediate sanction and supply of the remaining two months' quantity (240 tablets)** of ABIRATERONE ACETATE 250 mg to Ambala Wellness Centre, as originally indented and clinically justified.

(b) **Clear instructions to AD CGHS, Chandigarh** to honour the indent placed by the Medical Officer, especially in cases involving cancer and other life-saving medicines, so that aged beneficiaries are not compelled to undertake repeated travel.

(c) **Implementation of courier delivery** in cases of delay or where beneficiaries are aged, critically ill, or travelling from distant locations, in line with the earlier CGHS response that courier dispatch is a policy decision.

(d) **Ensuring that in future, Shri P.K. Jindal is not subjected to repeated visits** for the same restricted medicine, and that his treatment continues without interruption.

7. Cancer patients already face immense physical, emotional, and financial strain. The present situation, requiring multiple visits and partial supply of life-saving medicines, adds to their suffering. We therefore request your kind and urgent intervention to ensure that the beneficiary receives the full three-month supply immediately and that such hardship is not repeated.

With kind regards,

Yours sincerely,

Handwritten signature in blue ink, appearing to read 'R.R. Balasubramanian', with the date '24/9/26' written below it.

(R.R. Balasubramanian)
General Secretary

Copy to: 1. Smt. Nivedita Shukla Verma,
Secretary (Pension), DoP&PW
2. Shri R.S. Rawat,
AD, CGHS, Chandigarh