



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Flat No.6, Second Floor, Subiksha Apartment,
10/41, Sowrashtranagar 7th Cross Street, Choolaimedu, Chennai – 600094
Email: gensecaibsnlrea@yahoo.com

President

V. Chinnappiah
(M) 9444003300

General Secretary

R.R.Balasubramanian
(M) 9486100613

Financial Secretary

Awadesh Sharma
(M) 9968630008

No.AIBSNLREA/CHQ/2023/56

Date: 27th July 2023

To

Shri S Gopalakrishnan,
Special Secretary & Director General,
Central Government Health Scheme,
New Delhi.

Sub: Non-availability of even a single empanelled private hospital under CGHS in Indore to avail cashless treatment.

Sir,

We are constrained to draw your kind attention to the distressing situation the CGHS beneficiaries of Indore are in today, due to non-availability of even a single empanelled private hospital which is providing cashless treatment at Indore.

2. It has been brought to our notice that all the three HCOs empanelled under CGHS scheme in Indore have stopped providing cashless treatment since May 2023, allegedly due to huge amount of hospital bills pending. Beneficiaries who had availed the treatment on payment basis are in a dock as CGHS refuses to reimburse the amount paid by them to the empanelled hospitals. It is also reported that the Wellness Centres continue to refer beneficiaries to these hospitals although they are aware of the problem, leaving the unsuspecting pensioners in trouble. In the absence of even one HCO empanelled for General and Specialised treatment, other than Eye and Dental, the 8000 and odd CGHS beneficiaries of Indore are left in an uncertain and distressing situation when hospitalization becomes necessary.

3. We request that the issues be sorted out with the empanelled hospitals and more hospitals willing to provide cashless treatment be empanelled at the earliest in order to ensure timely medical care to the CGHS beneficiaries of Indore.

With kind regards,

Yours sincerely,

Handwritten signature in blue ink, appearing to read 'R.R. Balasubramanian', with the date '27/7/23' written below it.

(R.R. Balasubramanian)

General Secretary

Encl: As above

Copy to:

1. Dr. Bharati Pravin Pawar,
Minister of State (Health), GOI.
2. Dr. Ramshankar Rawat,
Asst. Director, CGHS, Bhopal