



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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### President

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### General Secretary

R.R.Balasubramanian  
(M) 9486100613

### Financial Secretary

Awadesh Sharma  
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Dated: 7<sup>th</sup> February 2025

To

Ms. Roli Singh,  
Addl. Secretary & Director General,  
Central Government Health Scheme,  
New Delhi.

**Sub: Difficulties faced by CGHS beneficiaries in Agra – Request for opening more wellness centres in Agra and increasing the number of empanelled hospitals and diagnostic centres**

Madam,

We would like to draw your kind attention to the difficulties faced by the CGHS beneficiaries of Agra and nearby districts like Firozabad, Mathura, Hathras, Etah, Mainpuri, and Kasganj, as there is only one CGHS wellness centre which is unable to cater to the needs of ever-increasing number of beneficiaries.

2. There has been a sharp increase in the number of CGHS card holders and beneficiaries in Agra with a doubling of the figures during the past two years. Due to this phenomenal increase, the single wellness centre is struggling to meet the needs of the visiting beneficiaries. The beneficiaries often return disappointed after a long wait, only to find that coming back the next day yields no improvement. Booking an online appointment is a nightmare, with slots already shown as booked and requiring one to wake up at midnight to secure a slot. One can easily imagine the plight of the pensioner beneficiaries in such a situation.

3. There are only two private hospitals empanelled under CGHS in Agra. No private hospital specializing in Dental care, Eye care or ENT care is there in the list. Also, not a single diagnostic centre has been empanelled.

4. In the above situation, opening of more wellness centres in Agra and empanelling of more specialty hospitals is urgently required to alleviate the sufferings of the CGHS

beneficiaries, particularly the pensioner beneficiaries. We would therefore request you to kindly get the issue examined with urgency and cause opening of additional welfare centres and empaneling of more HCOs in Agra.

With kind regards,

Yours sincerely,

Handwritten signature in blue ink, appearing to read 'R.R. Balasubramanian', with the date '7/2/25' written below it.

(R.R. Balasubramanian)  
General Secretary

Copy to: Dr. Rajshree,  
AD CGHS, Lucknow