



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Flat No.6, Second Floor, Subiksha Apartment,
10/41, Sowrashtranagar 7th Cross Street, Choolaimedu, Chennai – 600094
Email: gensecaibsnlrea@yahoo.com

President

V. Chinnappiah
(M) 9444003300

General Secretary

R.R.Balasubramanian
(M) 9486100613

Financial Secretary

Awadesh Sharma
(M) 9968630008

No.AIBSNLREA/CHQ/2023/53

Date: 22nd June 2023

To

Shri S Gopalakrishnan,
Special Secretary & Director General,
Central Government Health Scheme,
New Delhi.

Sub: Suggestions to alleviate the sufferings of CGHS beneficiaries of Agra

Sir,

We are constrained to bring to your kind notice the difficulties faced by CGHS beneficiaries of Agra in availing quality health services through CGHS, causing avoidable sufferings to the pensioner beneficiaries.

2. It has been brought to our notice that Only one CGHS empanelled hospital is providing services at present, whereas in the past four to five HCOs were offering healthcare to the CGHS beneficiaries in Agra. Also, only one Wellness Centre is available catering to the needs of nearly 9000 beneficiaries in Agra. In addition, the number of medical professionals and support staff are inadequate, which results in lengthy waiting time, putting the pensioners in unwanted stress. Due to non-appointment of local chemist, there has been inordinary delay in supplying medicines prescribed by the Medical Officers and the pensioners are required to have multiple visits to get the medicines.

3. Due to the above situation, the pensioner beneficiaries, at their old age, are compelled to seek treatment elsewhere, which negates the aim of the CGHS to provide affordable healthcare to the senior citizens. These issues have been discussed in the Local Advisory Committee meeting held in Agra on 17.04.2023 and some decisions were arrived at. In order to alleviate the sufferings of CGHS beneficiaries of Agra, **we suggest that more wellness centres be opened and more HCOs be empanelled at the earliest.**

4. We request your kind intervention and necessary directions in this regard, in order that early resolution is ensured by opening more wellness centres and empanelling more private hospitals in Agra.

With kind regards,

Yours sincerely,



(R.R.Balasubramanian)
General Secretary

Encl: As above

Copy to:

1. Dr. Bharati Pravin Pawar,
Minister of State (Health), GOI.