



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

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No. AIBSNLREA/CHQ/2018/57

Dated: 22.10.2018

To

Shri Anupam Shrivastava,
Chairman & Managing Director,
Bharat Sanchar Nigam Limited,
New Delhi 110001.

Sub: Non-extension of the facility of residential service connections to the retired BSNL employees - Cases of those residing in TNF areas

Sir,

We are constraint to seek your kind personal intervention on the above issue since our representations on the same matter from time to time have failed to yield any positive result.

2. Retired BSNL Employees, according to their categorization as prescribed, are eligible to get Concessional residential telephone facility. They need to pay for outgoing calls above certain prescribed limits. Unfortunately, many eligible retired BSNL employees are not being extended the facility on the ground that the areas in which they reside fall in TNF areas. Surprisingly, this is not the position restricted only in rural/remote areas, but also covers areas in large Telecom Districts like Ahmedabad and Surat of Gujarat Telecom Circle and others.

3. Earlier, in such cases WLL connections were being given. But because of the policy decision of Corporate Office, these WLL Exchanges are now almost decommissioned and consequently the retired BSNL employees, who were earlier provided concessional telephone facility through WLL connections, have now consequently find their facility discontinued.

4. It is unfortunate that despite having huge number of equipped capacity in all Telephone Exchanges all over India, this unutilized capacity is not being used to the advantage of both BSNL and its retired employees. Even prospective customers residing in the stated TNF areas in big cities are also not able to get DELs and also Broadband facility affecting BSNL's revenue generation. We do not find any efforts to rectify the existing faulty cable pairs of these areas or any alternative arrangement to ease the situation.

5. We had earlier requested to allow at least Cellular Mobile Service connections to the retired BSNL employees residing in the stated TNF areas in lieu of concessional residential telephone connection (DEL). The facility could be restricted to the tariff plan within the prescribed limit in monetary term that the concerned retired employees is eligible to get, had he been provided a concessional telephone connection. Unfortunately, we have not received any response to our request.

6. In view of the above, we request you to kindly intervene in the matter so that our request as at Para 5 above is examined in right earnest and the mobile telephone facility is allowed to the eligible retired BSNL employees residing in the TNF areas.

With kind regards,

Yours sincerely,


(S. Basu)

General Secretary

Copy to:

1. Smt Sujata Ray,
Director (HR),
Bharat Sanchar Nigam Limited.
2. Shri S K Sinha,
General Manager (Admn),
Bharat Sanchar Nigam Limited.