



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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Awadesh Sharma
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No. AIBSNLREA/CHQ/2024/80

Dated 30th October 2024

To

Shri Ravi A Robert Jerard,
Chairman and Managing Director,
Bharat Sanchar Nigam Limited,
New Delhi 110001.

Sub: Dispensing with the requirement of submission of Life Certificate for concessional telephone provided to BSNL Retired employees

Sir,

Policy guidelines were first issued on 20.07.2007 regarding extending concessional telephone facility to BSNL retired employees, with provision of rent-free telephone connection and certain number of free calls determined on the basis of entitlement on the last day of the retirement. There was no installation charge or security deposit payable by the retired employee. Life Certificate was required to be submitted during the month of November every year in order to avail the concession.

2. Consequent to closure of copper wire connections, BSNL has issued orders providing an option to the retired employee either to have a GSM Post-paid 199 plan with unlimited voice only services or concessional FTTH plans priced at 595 or above with 40% concession with a ceiling of Rs.300. With no data facility in the GSM post-paid connection, the retired employees have been forced to opt for FTTH plans, may be with a few exceptions. The retired employee has to bear the cost/rent of OLT/Modem, activation, installation or any other charges as applicable to an ordinary subscriber. As the concept of rent-free telephone has gone, the annual life certificate requirement has become redundant. Collecting, recording and following up these Life Certificates is only adding to the work load of the already overburdened BSNL employees. If it is still felt absolutely necessary, BSNL retired employees may be permitted to send a copy of the Life Certificate generated for the purpose of pension to a designated email, during all months as and when it is generated, instead of November only, without forcing the aged pensioners to go through the hassles of visiting the BSNL offices.

3. We therefore request you to kindly get the matter examined and cause issue of orders dispensing with the requirement of submission of Life Certificate for concessional FTTH connection provided to BSNL retired employees.

With kind regards,

Yours sincerely,



30/10/24

(R.R. Balasubramanian)
General Secretary

Copy to: 1. Dr. Neeraj Mittal,
Secretary, DoT
2. Shri Mohammad Shahbaz Ali,
CGCA, DoT
3. Shri Sanjeev Tyagi,
PGM (Admin) BSNL CO